

Salford Safeguarding Adult Board (SSAB): Summary of the discussions and outcomes for the December 2023 Board

Date: 14th December 2023

Time: 9.30am until 12.00pm

Venue: Via MS Teams

Chair: Francine Thorpe

Minute Taker: Jane Bowmer

Agenda planned by: Jane Bowmer / Francine Thorpe

Item 1 - Introduction and Apologies

Everyone was welcome.

Apologies were noted.

No declaration of interests were noted

All statutory partners were in attendance.

Item 2 – Minutes/Action Log

September 2023 minutes were approved.

Action Log was reviewed, majority of actions have been completed.

There are 3 outstanding actions that were reviewed and the relevant board members have been assigned to complete them.

Item 3 – Business Managers Update

JB provided headline information on the work of the Board for Q2 2023/2024

Senior Business Support Officer will start in her new role on the January 2024.

Forward Planning has commenced for 2024/2025, including the identified themes for the multi-agency audits.

Cultural Consciousness Guidance is being developed to work alongside the Children Partnership.

Salford Interboard Protocol Document which aims to strength the connectivity of the core four statutory boards has been revised and signed off to Interboard Chairs.

Update was given on **Training and Development** and the evaluation document have been shared from recent learning/training events.

An update on the individual subgroups was provided including an overview of the work of the SAR panel. The SSAB has worked on the action that have come from SARS. All outstanding are from 2023 completed in SARs.

Salford has been approached recently from other areas asking to use Salford's framework and documentation in managing the SARs and the work of the SEG.

Annual reports have been shared by NWAS and MAPPA

Item 4 – VCSE Safeguarding Standards

MW gave an overview of the work being undertaken on the VCSE Safeguarding Standards.

A piece of work has been done to revise and update the Safeguarding Standards. The aim was to make them relevant and concise.

The SSAB has supported this.

There was an action agreed for MW to cross reference with the current NICE Guidance to ensure best practice.

Item 5 – Exploitation Strategy and Spotlight Report

GMP Detective Chief Inspector, district Vulnerability Lead (Salford) attended to present

The work of the subgroup has strengthened in recent years.

Our offer to adult victims is probably one of the most established ones in Greater Manchester.

Its important to acknowledge that this is complex area of work including children criminal exploitation (CCE), child sexual exploitation (CSE), modern slavery, human trafficking and cuckooing.

2023 has been a year of reset, clear ownership is now being across the three boards which include SSAB, SSCP and CSP.

Terms of Reference, work plan and strategy has been revised and strengthened.

Priorities are:

- Preventing Exploitation
- Protection
- Listening and responding to the voice of the adult/child
- Comms and Engagement
- Safeguarding Effectiveness

The aim is that the work is mirrored across all boards and provide consistency.

In the progress of refreshing the training material and the training offer.

There is an adult task and finish group to look at the pathway and training offer in more detail.

The Needs Analysis has progressed via a steering group aiming for completion of findings in the New Year. This will provide suspect and victim profiles, compile best practice and highlight challenges.

SSAB completed a multi agency audit. It was noted that there were trusted relationships, MDT's were being arranged quickly and action was being taken by the police in a timely manner. Some of the challenges identified were housing and out of area placements.

Key Performance Indicators' and a data set are being developed. Partners will be asked to contribute.

Assurance is sought through multi agency audits, casefile audits and deep drive.

There is a exploitation week of action being planned for March 2024. Using as opportunity to raise awareness of the work being undertaken.

Problem profiles are starting to be developed. This will direct the workplan.

Item 6 – overview of voice of the adult/practitioner/carer

Throughout 2023, there has been a lot of work being done to capture the voice of the adult, practitioner and carers.

Voice of the adult

Current process and position was described including 2 full and a mini audit with limited reach

Proposed new process was explained.

1. SSAB website will remain
2. Multi agency audit process will remain
3. Tell us about your experience will be added to the end of the safeguarding minutes with all the different methods.
4. New voice of the adult report to provide closed safeguarding enquiries where the adults involved are not deceased and they have mental capacity. SSAB to take a proactive approach to making contact and seeking their views

Voice of the practitioner

2023 is the first year SSAB has shared a voice of the practitioner survey.

An overview of the outcome was presented to the December SSAB.

The next steps will be for the Implementation and Impact Network (IIN) and individual agencies to take away the learning to consider actions having heard the feedback from the practitioners.

Voice of the Carer

SSAB has shared a link with partners for a survey so the voice of the carer can be captured.

There have been 35 valid response to date. The survey will be closed in the New Year.

Item 9 – AOB

Updates were provided by MK, DASS

Update provided on the expected CQC inspection visit

There has been a lot of work being done on the preparation for CQC who will be expected to visit in 2024.

Adult Social Care will welcome the inspection and feel that the areas that need to be strengthened have been identified and work is already underway to improve.

Performance data sets have been developed and the managers and leadership team are able to understand more about their own performance and the teams.

Adult Social Care are working on our strategy to promote independence and reduce our reliance on long term support.

There is a positive story to tell but areas of improvement have been identified.

Update on Care Market

Adult Social Care DASS provided an update on some elements of the care market.

There are a number of challenges at the moment with some care/homes in the Salford area due to CQC giving an overall rating of 'Inadequate' to [Barton Brook Care Home](#) and the forthcoming closure of Laburnum Court. Adult Social Care are working closely with the providers, families and residents to ensure there are effective safeguards in place.

Due to the sensitive nature of the information provided, further details will not be published within the summary at this time but assurance was provided by Adult Social Care that the relevant action was being taken to safeguarding individual. Further details will be provided at the next Board in March 2024.

Update on the appointment of a DASS

MK will be leaving March 2024. Salford has appointed the permanent DASS, Becky Wilkinson, aiming to start Feb 19th 2024. She will be a real force for good and the Board will enjoy working with her.

FT was thanked for MK contributions.

People experiencing homelessness (update provided by Director People and Communities)

Salford will be providing overnight shelter for rough sleepers from December to end of March 2024 due to the increase numbers of people presented as homeless and sleeping rough in Salford.

Item 7 – Agree Information To Be Shared

Notes were taken throughout the meeting and recorded in the full set of minutes regarding information that needs to be shared with the other subgroups. Item 9 – Domestic Abuse Services in Salford – 12 Month Update of ‘Safe in Salford’

Item 8 – Risk Register

The Risk Register was reviewed and updated

FT thanked everyone for attending and contributing to the SSAB.

Close of Meeting - 11.35pm.

****Abbreviations used within this summary.***

- *SSAB – Salford Safeguarding Adult Board*
- *CSP – Community Safety Partnership*
- *SSCP – Salford Safeguarding Children Partnership*
- *DASS – Director of Adult Social Services*
- *CQC – Care Quality Commission*
- *NWAS – North West Ambulance Service*
- *MAPPA – Multi Agency Public Protection Arrangements*
- *VCSE – Voluntary. Community and social enterprises*