

## Safeguarding Adult Review – ‘Andy’

Salford Safeguarding Adults Board  
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Salford's Adult Safeguarding Board commissioned Professor Michael Preston-Shoot to undertake a Safeguarding Adult Review to better understand how agencies worked together to support Andy and identify lessons learned that would have potentially made a difference to Andy's experiences and outcomes.

The review covers the period from the 30th November 2016 to the 24th April 2018 and focussed on a range of areas of practice including the impact of poverty, self-neglect, understanding failure to attend appointments, working with issues of mental capacity and working with multiple complex needs including chronic health conditions and trauma.

This very detailed review, undertaken by a national expert on adults who self-neglect, identified that there were nine organisations/agencies who were involved with Andy. The review does not find that any action or lack of action by any agency caused Andy's death. In fact Professor Preston-Shoot comments that a number of contacts with Andy represented good practice. However, the review does find that the agencies could have done more to try and engage with him, be more persistent in their efforts and coordinated their response better.

In March 2017, the Salford Safeguarding Adults Board launched its Adult Self Neglect policy and procedure. In commissioning this review, the Board wanted to know if the policy and procedure was employed and whether any revisions were required. The review found that on the whole the Adult Self Neglect policy and procedure was not employed by the agencies involved with Andy.

The Salford Safeguarding Adults Board has accepted Professor Preston-Shoot's report and recommendations.

Recommendations have been made in relation to guidance, audit, training, partnership working and practice. An action plan is being developed that will result in changes to multi-agency working and practice for a whole range of professionals in how they both identify adults who self-neglect and their response to such situations. Future meetings of the Salford Safeguarding Adults Board will monitor the implementation of the Action Plan and seek assurance that agencies are implementing and embedding the recommendations of the review into the practice of their staff.

**Dr Stephen Pugh**

Independent Chair  
Salford Safeguarding Adults Board