

Salford Safeguarding Adults Board Latest News

July 2021 – 8th Edition

Dear Colleagues,

Welcome to our July Latest News.

New Joint Independent Chair

We are pleased to announce that Francine Thorpe has recently been appointed as Joint Independent Chair of the SSAB. Francine will begin in this role on 2nd August. On behalf of Dr. Stephen Pugh, the current Independent Chair and the board, we would like to welcome Francine and we look forward to working with her.

SSAB New Strategy

The Safeguarding Adults Board has updated its strategy for 2021-24. Our priorities for 2021-24 are:

1. Working to prevent abuse
2. Communications and Engagement
3. Person-centred approach – the voice of the adult (and carers) is heard
4. Safeguarding Effectiveness
5. Complex Safeguarding

We are also looking at how the SSAB can 'build back better' from the Covid-19 pandemic and do things differently. One of the big successes of working remotely through the Covid pandemic has been using technology to hold virtual learning events to share the learning from Safeguarding Adult Reviews (SARs) and this is something we plan to continue. Our [new strategy](#) has now been published in the [About the Board](#) section on the SSAB website.

SSAB Annual Report 2020-21

We are currently finalising our annual report for 2020-21. Thank you to all those who have contributed. It is fantastic to see all the work that has taken place over the last year despite unprecedented challenges. We look forward to sharing it with you soon.

Safeguarding Adult Reviews

Learning from Peter - Joint Safeguarding Adult Review / Domestic Homicide Review

Following the murder of Peter in March 2018, the SSAB and Community Safety Partnership has completed a joint Safeguarding Adult and Domestic Homicide Review.

The report and executive summary have now been published and can be viewed on the [SSAB website](#). A learning event was held on 24th June and the recording is available to watch here: <https://youtu.be/iuGIUoeWqSo>

Please use the [7-minute briefing](#) and [plain text version](#) to share / discuss the learning with your teams. Opportunities were missed in this case to make a safeguarding referral or share information with multi-agency colleagues that may have been able to support or protect Peter.

Learning from Discretionary SAR Lee

Similar themes were identified in a discretionary SAR that has recently been completed in respect of another male who experienced homelessness, mental health and substance misuse.

The review concluded that the male was an adult at risk of abuse or neglect and opportunities had been missed to refer him into the safeguarding process.

All agencies are encouraged to remind their staff of the importance of raising safeguarding concerns to enable adults to be kept safe from abuse or neglect and a multi-agency approach to ensure the right action, risk assessments and safeguards are put in place to reduce or prevent the abuse or neglect.

Adult Social Care and GMMH hold the statutory duty for carrying out safeguarding enquiries for adults who meet the Care Act 2014 criteria:

- a) An adult with care and support needs (this doesn't need to meet the eligibility criteria)
- b) Is at risk of or is experiencing abuse or neglect
- c) Is unable to protect themselves from the abuse due to their care and support needs.

Ideally, referrals should be made with consent, but this is not necessary. It is good practice to explain the purpose of safeguarding with the adult and discuss what is preventing them from giving their consent. Building their trust is key to this.

The safeguarding process will enable the sharing of information between multi-agency partners under a formal process so that the care and support needs can be better understood as well as the risk of abuse or neglect. If it isn't appropriate to make a safeguarding referral, it may still be necessary to consider whether the information should be shared with partner agencies.

We are currently developing some bite size briefing sessions which we will be launching in September and we are currently developing one on making safeguarding referrals and information sharing – watch this space!

SCIE (Social Care Institute of Excellence) have produced this useful guidance on [sharing information when a person doesn't give their consent](#). It sets out the circumstances when a practitioner can reasonably override such a decision, including:

- the person lacks the mental capacity to make that decision – this must be properly explored and recorded in line with the Mental Capacity Act
- other people are, or may be, at risk, including children
- sharing the information could prevent a crime
- the alleged abuser has care and support needs and may also be at risk
- a serious crime has been committed
- staff are implicated
- the person has the mental capacity to make that decision but they may be under duress or being coerced
- the risk is unreasonably high and meets the criteria for a multi-agency risk assessment conference referral
- a court order or other legal authority has requested the information.

Save the date - Safeguarding Adult Review Learning Event 'Kannu'

This learning event will be taking place via Microsoft Teams on **Wednesday 15th September 2021 10-11.30am**

Kannu was an elderly female who moved into a care home around the start of the Covid-19 pandemic. Kannu expressed wishes to return home. Despite concerns regarding her mental capacity, this wasn't formally assessed and Kannu remained in the care home for several months. Kannu stopped eating and her health declined. A safeguarding concern was raised, but unfortunately this was only when things had reached crisis point and was too late. Sadly Kannu passed away.

Michael Preston-Shoot, the lead reviewer, will be sharing the learning from this case. There will also be an opportunity for questions and discussion.

Please drop us an e-mail at ssab@salford.gov.uk if you would like to attend.

Introducing Liquid Logic and new referral form

Work has been taking place to replace a number of systems currently used within Early Help, children's social care and adult's social care with a new system called Liquidlogic, which will **go live on 9th August**. This will enable services to support adults, children and families across the city and work in a more joined-up way to meet the needs of residents and the increasingly digital world.

This system also includes a [new portal](#) for you to make referrals into the Bridge and Adult Social Care Contact Team. You will continue to access this via the Salford City Council website, but the additional functionality will help improve the referral process and provide adults, children and families with the right help at the right time.

Further updates will be provided as we approach the **9th August when the new referral system will go live**.

SCIE - A-Z of the Mental Capacity Act

SCIE have also published this article by Claire Webster, Team Manager for the MCA / DoLS Team in North Yorkshire and Jack Skinner Team Manager for Community Learning Disabilities Team in Bradford who have put together an [A-Z of the Mental Capacity Act](#).

New – Bite Size Briefing

From September 2021, we are currently planning a series of bite size briefing sessions on a range of subjects. The first one, **'What is the SSAB?'** will be held via Microsoft Teams on **9th September at 1.30-2.30pm**. You will be able to hear from the Independent Chair of the SSAB, the Business Manager and others involved in the work of the board. The session will outline who the makes up the board, it's role and responsibilities and give you the opportunity to hear about our current priorities and work we are doing to support and improve safeguarding in Salford. There will also be an opportunity for discussion and questions.

If you would like to attend this session, please e-mail us at ssabtraining@salford.gov.uk and we will send you the invite. Please feel free to forward the invite to colleagues who may be interested. There is no requirement to formally book, please accept the invite and join us on the day if you wish to attend.

If you have any suggestions of topics or would like to deliver a bite size briefing, please contact us at ssabtraining@salford.gov.uk

Training – Introduction to Multi Agency Public Protection Arrangements (MAPPA)

Public protection is everyone's business, and the Multi Agency Public Protection Arrangements (MAPPA) set out the statutory framework to which all public sector agencies have a Duty to Cooperate when dealing with individuals convicted of the most serious

offences. Regardless of your role, if someone you are working with is associated to a MAPPA registered individual or they are registered themselves, you may be called upon to contribute to the MAPPA process.

Delivered by Law Enforcement specialists, this 90 minute "bite size" input is for all safeguarding professionals, managers and practitioners from across the multi-agency spectrum who work with individuals convicted of serious crimes and living in your area.

Course Aims – This course aims to provide an introduction to understanding what MAPPA actually means, how the framework is used and implemented when dealing with the most serious offenders in our community, and to provide guidance on how the law applies to your agency and what your individual roles and responsibilities are.

This training will take place via Microsoft Teams on:

- Tuesday 7th September at 2-3.30pm
- Wednesday 10th November at 2-3.30pm

If you would like to join one of these sessions, please e-mail us at ssabtraining@salford.gov.uk

Domestic Abuse Act 2021

The Domestic Abuse Act 2021 was passed earlier this year and introduces / extends provisions in relation to domestic abuse including:

- A new statutory definition (not yet enacted)
- The new definition recognises children who witness abuse as victims in their own right.
- It establishes an office of the Domestic Abuse Commissioner
- Places a duty on local authorities to provide accommodation-based support to victims
- Extends offences of controlling or coercive behaviour to cover post separation abuse and the offence of disclosing private sexual photographs and films with intent to cause distress ("revenge porn") to cover threats to disclose such material
- Creates a new offence of non-fatal strangulation
- Provides a statutory domestic abuse perpetrator strategy

For more information, see the [Domestic Abuse Act 2021: overarching factsheet](#) which can be found on the gov.uk website. Consultation on the [draft statutory guidance](#) has just closed.

In this [article by Community Care](#), Nicole Jacobs the new Domestic Abuse Commissioner sets out what the new domestic abuse legislation means for social workers.

New Government Strategy – Tackling Violence against Women and Girls

The government has just published a new strategy on [Tackling violence against women and girls](#). The strategy focuses on the following areas:

- Understanding violence against women and girls
- Prioritising Prevention
- Supporting victims
- Pursuing Perpatrators
- A Stronger System

Cuckooing

This has recently been identified as a concern with a number of cases coming to light across Salford. Cuckooing is when people (usually criminals) exploit a vulnerable person, taking over their home and often using it for criminal purposes such as dealing drugs or hiding firearms but not exclusively. The name is based on the practice of the cuckoo birds who take over the nests of other birds. The restrictions that have been in place during the pandemic have meant that some people are more isolated, leading to increased opportunities for this type of crime to occur. A reminder that we have produced a [7-Minute Briefing](#) and [plain text version](#) with more information about cuckooing.

Please use these resources to discuss cuckooing with your teams so people are aware of it and can recognise potential indicators. If you have concerns, please raise them with partners as it is likely that co-ordinated response will be required.

Living Well in Salford

Mental health practitioners are now being embedded in Primary Care Networks to support GP's. Utilising investment from the Primary Care GP Contract Additional Roles Reimbursement Scheme (ARRS) and match funded by Salford CCG, the Primary Care Clinical Leads and Salford CCG agreed to a business case to place identifiable integrated mental health support in primary care, supported by additional investment in the Living Well multi-disciplinary team.

Phase 1 of the work is taking a prototyping approach, with the mental health practitioners working in the primary care networks, in partnership with GPs to jointly ensure that the person gets the support they need in a timely way from the best part of the system with a specific focus on those people too complex to be managed in primary care but who are not meeting thresholds for Community Mental Health Teams. Through the prototyping period, learning will take place on the model and will inform the future provision.

Practitioners are now in place and are undergoing induction and embedding in the GP practices. To guide and co-design the offer, PCN Clinical Leads and PCN Managers are now key members of the Living Well design team.

NICE Carer's Quality Standard

NICE (National Institute for Clinical Excellence) have recently published a [Quality Standard for Supporting Adult Carers](#). The quality standard covers the provision of support for adults aged 18 or over who provide unpaid care for 1 or more people aged 16 or over with health and social care needs.

Empowered Conversations

Empowered Conversations are a Salford AGE UK project who have produced a number of [webinars](#) about having conversations and communicating with people with advanced dementia. These are free resources. Please feel free to share them with your practitioners or anyone else who may find them helpful.

Welfare rights workshops for safeguarding professionals

Salford City Council's welfare rights and debt advice service (WRADAS) has announced a series of welfare reform workshops to support professionals and volunteers working with Salford residents.

This programme includes sessions on 'understanding benefits for adult social care workers' and 'personal independence payment filing and challenging decisions'. For full details of all the workshops, and to book your place, visit the [welfare reform workshops](#) page on the Salford website.

WRADAS has also published the [social security and tax credit rates for this benefit year \(April 2021 to March 2022\)](#). These pages will continue to be updated in line with rate changes and we recommend you bookmark them if you work with Salford residents as specialist advice, income maximisation and representation are essential to both financial inclusion and tackling poverty.

GMP Intelligence Form – Complex Safeguarding

GMP have developed a new intelligence form that can be used by partners for sharing information relating to complex safeguarding with the Complex Safeguarding Hub. This form is intended to fill the gap for information that does not require a referral but the professional doesn't feel like the information needs to be passed to the police by 101/999 either. If a professional has information that they feel someone should just know about, something doesn't sit right but you can't put your finger on it, it may be the missing piece of a jigsaw, then this form can be used. This does not replace any referral pathways in existence and is not a pathway to report matters that need an urgent police response.

The form (attached to this bulletin) should be completed in as much detail as possible and sent to Salford.CMT@gmp.police.uk. This email address is managed Monday-Friday office hours. The email will be screened by the case management team in the Bridge and sent to the Complex Safeguarding Hub if appropriate. The information will then be discussed at the daily meeting and where appropriate action taken. Please share this with professionals within your organisation.

Upcoming dates:

10th September - [World Suicide Prevention Day](#)

October - Domestic Abuse Month

9th - 16th October - [National Hate Crime Awareness Week](#)

15th - 21st November - [Safeguarding Adults Week](#)

Finally...

If you would like us to include anything in our next bulletin or have any feedback, please e-mail us: ssab@salford.gov.uk

Best wishes

The SSAB Team