

## Appendix 1

## Clutter Image Rating: Bedroom

Please select the photo that most accurately reflects the amount of clutter in your room.



LEVEL 1 1



2



3



LEVEL 2 4



5



6



LEVEL 3 7



8



9

Rooms resembling clutter pictures 1-3 would be Level 1

Rooms resembling clutter pictures 4-6 would be Level 2

Rooms resembling clutter pictures 7-9 would be Level 3

Please see the reverse of the CLUTTER IMAGE Pictures for the appropriate image level advice

## **IMAGES LEVEL 1 CLUTTER IMAGE RATING 1 - 3**

**No specialised assistance is needed. If the resident would like some assistance with general housework or feels they are declining towards a higher clutter scale, appropriate referrals can be made.**

### **1. Property structure, services & garden area**

All entrances and exits, stairways, roof space and windows accessible.

All services functional and maintained in good working order.

Garden is accessible, tidy and maintained

### **2. Household Functions**

No excessive clutter, all rooms can be safely used for their intended purpose.

All rooms are rated 0-3 on the Clutter Rating Scale

No additional unused household appliances appear in unusual locations around the property

Property is maintained.

Property is not at risk of action by Environmental Health.

### **3. Health and Safety**

Property is clean with no odours, (pet or other)

No rotting food

No concerning use of candles

No concern over flies

Residents managing personal care

No writing on the walls

Quantities of medication are within appropriate limits, in date and stored appropriately.

### **4. Safeguard of Children & Family members**

No Concerns for household members

### **5. Animals and Pests**

Any pets at the property are well cared for

No pests or infestations at the property

### **6. Personal Protective Equipment (PPE) Household environment is considered standard.**

No PPE required

No visit in pairs required.

## Appendix 1

# Clutter Image Rating: Living Room

Please select the photo below that most accurately reflects the amount of clutter in your room.



LEVEL 1 1



2



3



LEVEL 2 4



5



6



LEVEL 3 7



8



9

Rooms resembling clutter pictures 1-3 would be Level 1

Rooms resembling clutter pictures 4-6 would be Level 2

Rooms resembling clutter pictures 7-9 would be Level 3

Please see the reverse of the CLUTTER IMAGE Pictures for the appropriate image level advice



## **IMAGES LEVEL 2 CLUTTER IMAGE RATING 4 – 6**

Household environment requires professional assistance to resolve the clutter and the maintenance issues in the property.

### **1. Property structure & services**

Only one major exit is blocked

Only one of the services is not fully functional

Concern that services are not well maintained

Garden is not accessible due to clutter, or is not maintained

Evidence of light structural damage including damp

Interior doors missing or blocked

### **2. Household Functions**

Clutter is causing congestion in the living spaces and is impacting on the use of the rooms for their intended purpose.

Clutter is causing congestion between the rooms and entrances.

Some household appliances are not functioning properly and there may be additional units in unusual places.

Evidence of outdoor items being stored inside

### **3. Health and Safety**

Kitchen and bathroom are not kept clean

Offensive odour in the property

Resident is not maintaining safe cooking environment

Some concern with the quantity of medication, or its storage or expiry dates.

No rotting food

Resident trying to manage personal care but struggling

### **4. Safeguard of Children & Family members**

Hoarding on clutter scale 4 -7 doesn't automatically constitute a Safeguarding Alert.

Please note all additional concerns for householders

Properties with children or vulnerable residents with additional support needs may trigger a Safeguarding Alert under a different risk.

### **5. Animals and Pests**

Pets at the property are not well cared for

Resident is not able to control the animals

Animal's living area is not maintained and smells

Light insect infestation (bed bugs, lice, fleas, cockroaches, ants, etc.)

### **6. Personal Protective Equipment (PPE)**

Latex Gloves, boots or needle stick safe shoes, face mask, hand sanitizer, insect repellent. PPE required

# Clutter Image Rating Scale: Kitchen

## Appendix 1

Please select the photo below that most accurately reflects the amount of clutter in your room.



LEVEL 1

1



2



3



LEVEL 2

4



5



6



LEVEL 3

7



8



9

Rooms resembling clutter pictures 1-3 would be Level 1

Rooms resembling clutter pictures 4-6 would be Level 2

Rooms resembling clutter pictures 7-9 would be Level 3

Please see the reverse of the CLUTTER IMAGE Pictures for the appropriate image level advice

## **IMAGES LEVEL 3 CLUTTER IMAGE RATING 7 - 9**

Household environment will require intervention with a collaborative multi agency approach with involvement from a wide range of professionals. This level of hoarding constitutes a Safeguarding alert due to the significant risk to health of the householders, surrounding properties and residents.

### **1. Property structure, services & garden area**

Limited access due to extreme clutter outside the property - Garden not accessible and extensively overgrown - Services not connected or not functioning properly - Property lacks ventilation due to clutter - Evidence of structural damage including damp - Interior doors missing or blocked open - Evidence of indoor items stored outside

### **2. Household Functions**

Clutter is obstructing the living spaces and preventing the use of the rooms for their intended purpose. - Beds inaccessible or unusable due to clutter or infestation - Entrances, hallways and stairs blocked or difficult to pass - Toilets, sinks not functioning or not in use - Resident at risk due to living environment - Household appliances are not functioning or inaccessible - Occupier has no safe cooking environment - Occupier is using candles - No evidence of housekeeping being undertaken - Concern for declining mental health - Property is not maintained -Property is at risk of notice being served by Environmental Health

### **3. Health and Safety**

Human urine and or excrement may be present - Excessive odour in the property, may also be evident from the outside - Rotting food may be present - Evidence of unclean, unused and or buried plates & dishes. - Broken household items not discarded e.g. broken glass or plates -Concern with the integrity of the electrics - Inappropriate use of electrical extension cords or evidence of unqualified work to the electrics. -Concern for declining mental health

### **4. Safeguard of Children & Family members**

Hoarding on clutter scale 7-9 constitutes a Safeguarding Alert.

Please note all additional concerns for householders

### **5. Animals and Pests**

Animals at the property at risk due the level of clutter in the property

Resident may not able to control their animals

Animal's living area is not maintained and smells

Hoarding of animals at the property

Heavy insect infestation (bed bugs, lice, fleas, cockroaches, ants, silverfish, etc.)

Visible rodent infestation

### **6. Personal Protective Equipment (PPE)**

Latex Gloves, boots or needle stick safe shoes, face mask, hand sanitizer, insect repellent. Visit in pairs required