

Salford Safeguarding Adult Board (SSAB): Summary of the discussions and outcomes for the September 2023 Board

Date: 14th September 2023

Time: 9.30am until 12.00pm

Venue: Via MS Teams

Chair: Francine Thorpe

Minute Taker: Michelle Hulme

Agenda planned by: Jane Bowmer / Francine Thorpe

Item 1 - Introduction and Apologies

Everyone was welcomed.

Apologies were noted.

Item 2 – Minutes/Action Log

Minutes from June 2023 SSAB were approved.

Action Log was reviewed. There are 2 outstanding actions, action is being taken by leads to ensure they are both completed.

Item 3 – Business Managers Update

JB talked through her update on the work of the Board for Q1 2023/2024.

Updates were given on recruitment, budget, forward plan for 24/25 and training.

The Annual report for 2022/2023 will soon be published and shared.

JB will attend the Health and Wellbeing board in November to present the report.

Members were asked to share the SSAB newsletter and upcoming training events within their organisations.

Updates on the Sub-groups were given.

Board members present agreed that aspects of the dashboard (data on exploitation and cuckooing) can be shared with the SEG for the Exploitation needs analysis which is underway.

JB explained how Hidden Harms video commissioned by Norfolk had been adapted for use in Salford. Debbie Blackburn has asked for agreement of the SSAB to promote / use this locally in Salford. All members agreed.

Audits were discussed.

SAR Panel - There is a learning event coming up for SAR Stanley which is on 12th October. Members were asked to promote this to encourage attendance.

The SAR Christopher Learning Event is planned for 2nd November. JB noted there has been a slight amendment to the report since it was presented to SSAB.

Questions were asked by Board members regarding Multi agency Audits – Think Family whether this will be a spotlight or a deeper dive.

People in Position of Trust (PiPoT) - FT raised PIPOT; there have been a number of recent incidents and high-profile cases such as Lucy Letby, and she feels this needs to be a significant piece of work. This was agreed.

SEG - EW gave a short presentation on the progress of the Safeguarding Effectiveness Group (SEG).

FT had asked the SEG to track actions taken to mitigate risks identified so these could be reviewed and monitored.

GMMH - CB wanted to provide further assurance regarding 'safeguarding backlog' which also relates to the SSAB risk register. An update will be sent to JB. CB to bring an updated position to the next SSAB meeting.

SH joined the meeting briefly; she is due to leave her role in Adult Social Care and she was thanked for her contribution to the work of the SSAB and the IIN sub-group.

Item 4 – Care Act Checklist – SSAB self-assessment.

The checklist is a tool to enable boards to self-assess their performance. FT and JB had completed the checklist which was shared. FT requested feedback from members.

Some areas have been categorised as green; where we think we are doing well. There are also areas where FT and JB felt that further work is needed.

FT wanted the views of members regarding whether another Peer Review should be undertaken; the last one was done in 2019.

PW suggested the checklist should be shared with legal services for their input.

SP suggested a further peer review could wait until the outcome of the forthcoming ASC CQC inspection.

In response to information on the Self assessment checklist SP said that any review of the Chair would need to be done in a manner which ensures independence is maintained.

EW did ask about the potential for exploring this across GM, particularly given the new ICB arrangement and the potential for disparity between the different Safeguarding Adult Boards. MC explained that he would be supportive of a peer review. He said that there was no timeframe for the CQC inspection. MC felt it was positive that the SSAB have used the toolkit.

FT suggested that a Peer Review is reconsidered once the SSAB has some admin support in place.

Item 5 – CQC Readiness

MC gave a presentation on CQC readiness.

Work taking place would have happened regardless of an upcoming CQC inspection.

The CQC Inspection Framework will not look at ASC in isolation, but how it fits into and connects with the wider system.

Salford is quite unique in that the Adult Social Care service sits within the Northern Care Alliance.

The ADASS / LGA ASC self-assessment is being used to review performance with peer support input from NW ADASS and the Principle Social Worker Networks.

There are 4 themes:

- Working with People
- Providing Support
- Ensuring Safety
- Leadership

The importance of the voice of the adult and the need to put this at the heart of work was highlighted.

Progress since January 2023 has been reviewed; Salford is in a better place, but there is still more work to do.

Item 6 – Police Response to Mental Health – Right Care Right Person

Chief Superintendent with GMP based at Force Headquarters discussed this tool that allows call handlers to determine whether police need to attend an incident or not.

The aim of this programme is to ensure the most effective use of police resources and will hopefully free up capacity for them to deal with other crime related activity.

Currently, 63% of calls are non-crime / 37% crime related.

Several case examples were provided to demonstrate when the police will/will not continue to attend. Where the police will not attend, the caller will be sign-posted elsewhere.

An opportunity for joined up working across Greater Manchester has been identified.

There will be lots of preparation; workshops will be used to explore different scenarios and identify the correct pathways and all call handlers will receive training and support to ensure that the decision making is right.

There will be an escalation process for when there is a disagreement about whether a partner should attend an incident or not.

The impact on police resources of officers attending non-criminal calls was noted and it was suggested that there needs to be more system conversations about this. ET responded that a systems approach is being taken and this is contributing to a slow roll-out.

A detailed monthly e-mail update is produced – JB requested she is added to the mailing list to she can share updates with SSAB members.

FT thanked ET and FT requested an update at the March board before it goes live in April.

Item 7 – Feedback from the Multi-agency Audit – Exploitation

KD presented a summary of the full audit report (circulated with the papers).

The purpose of the audit was to analyse the effectiveness of safeguarding practices across partner agencies when working with adults who are victims/potential victims of ‘cuckooing’.

Themes and Challenges to the audit were discussed.

The findings of the audit were presented to the Exploitation Group and will be considered there along with the Needs Analysis being produced externally. Actions to take forward will then be agreed.

EW suggested that there is still too much emphasis on moving the victim and not enough focus on the perpetrator.

JC highlighted work by SCC with GMP and Registered Housing Providers to develop a joint protocol for households at risk of or experiencing cuckooing. It is in the process of being signed off and is to be shared across Greater Manchester.

GW raised the impact of loneliness, particular for younger people and queried whether there needed to be a campaign / approach for younger people.

The work was praised and SSAB members agreed the anonymised report could be shared with the needs analysis researchers.

Item 8 – Update on the Learning Disability Strategy – Everyone’s Responsibility

A presentation was given on the strategy and its governance.

A separate Learning Disability Partnership Board and an Autism Partnership Board have been created that feed into the Learning Disability and Autism Strategy Board.

A champion model has been introduced to underpin the strategy.

Priority areas for work were discussed:

- Advocacy
- Bespoke commissioning and housing
- Good health
- Supported employment
- Workforce
- Early support
- Justice system
- Belonging

A discussion took place about LeDeR and whether any themes need to link into the SSAB. It was noted that the feedback around themes had been quite positive for Salford.

The annual review is being produced and will be shared.

FT commented that she was pleased to see the work on STOMP (Stopping Over Medication of People with LD) had restarted.

Oliver McGowan training on Learning Disability and Autism was discussed – it is available in Salford.

Item 9 – Agree Information To Be Shared

FT / JB to share the assurance toolkit with the GM Chairs and BMs network.

JB to seek a legal perspective on the Assurance Toolkit.

JB to share the annual report with H&WBB.

Right care, right person –discussion engagement in the locality workshop needs to be followed up.

SEG data and exploitation report to be shared with the analysts carrying out the needs assessment.

Item 10 – Risk Register

FT asked members if anything discussed in the meeting needed to be added.

JB felt Right Care, Right Person may need to be added in the future and felt that DOLS / LPS could come off. Members agreed to this.

Item 11 – AOB

EW shared details of a Northwest Conference taking place on 17th November and asked for suggestions of good presenters.

FT updated that the SSAB is still planning to hold a face-to-face development session in December.

All actions agreed through the meeting has been recorded in the full minutes and the SSAB action log, leads have been identified to ensure they are completed in a timely manner. Updates on all actions will be provided at the December 2023 Board.

FT thanked everyone for attending.

Close of Meeting.

****Abbreviations used within this summary.***

- *SSAB – Salford Safeguarding Adult Board*
- *SSCP – Salford Safeguarding Children Partnership*
- *CQC – Care Quality Commission*

- *NWAS – North West Ambulance Service*
- *MAPPA – Multi Agency Public Protection Arrangements*
- *VCSE – Voluntary. Community and social enterprises*
- *LeDeR - Learning Disability Mortality Reviews*
- *SEG – Safeguarding Effectiveness Group*
- *DOLS – Deprivation of Liberty Safeguards*
- *LPS – Liberty Protection Safeguards*
- *SCC – Salford City Council*
- *GMP – Greater Manchester Police*
- *NCA – Northern Care Alliance*
- *ADASS – Association of Directors of Adult Social Services*
- *ASC – Adult Social Care*