

Factsheet

What is adult safeguarding and how to report concerns in Salford.

What is adult safeguarding?

All adults have the right to live their lives free from abuse, fear and harm.

Some adults have care and support needs which means they may be unable to protect themselves from abuse or neglect. Others may have difficulties making their wishes and feelings known and this can put them at greater risk of abuse or neglect.

Safeguarding means protecting people from abuse or neglect. Sometimes this can be done by one agency, however it can often involve people from a range of organisations working together to stop the abuse and protect the person.

Types of abuse

Abuse is a violation of someone's human and civil rights by another person or group of people.

The person causing harm may be known to the person suffering abuse. They could be a friend, a relative or a neighbour. They may be in a position of trust and power. They may be a professional in healthcare, social care or education.

Abuse can happen anywhere, including at home or in public places. It can be a single incident or repeated acts of abuse and neglect.

For more information, see the [What is abuse?](#) page on the Salford Safeguarding Adults Board (SSAB) website.

The vision is that Salford is a city where adults and their families have the right to live in safety, free from abuse and neglect. People and organisations work together effectively together to prevent and stop both the risks and experience of abuse and neglect, ensuring at the same time that adults and their families wellbeing is promoted. The voice of adults in Salford is heard so their views, wishes, feelings and beliefs remain central and informs everything we do.

Every organisation should have safeguarding policy and procedure which should align with Salford Safeguarding Adult Board.

For more information please refer to our [Multi-Agency Safeguarding Policy and Procedures](#).

Reporting concerns in Salford

If you or any of your staff are worried about an adult or a child, please see the details below to how the concerns can be reported.

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Worried about an Adult

No one should have to suffer abuse or neglect. If you are worried about an adult because they may be experiencing or at risk of abuse or neglect and may be unable to protect themselves, please contact [Adult Social Care](#) to report your concerns.

Concerns about abuse or neglect of an adult at risk can be reported to **Adult Social Care via the [online portal](#) or by telephoning 0161 206 0604**. Adult Social Care operates between 8.30 and 4.30pm Monday to Friday (excluding bank holidays). If you need to speak to someone outside of these times, please contact the **Emergency Duty Team on 0161 794 8888**.

We have created some [guidance on how to make a safeguarding referral](#) via the new online portal.

[Worried About An Adult | Salford Safeguarding Adults Board](#)

Worried about a child

If you are concerned about a child who may be experiencing or at risk of abuse or neglect, please contact the Bridge. The Bridge is a multi-agency team who can discuss concerns raised and determine the most appropriate response.

The Bridge Partnership can be contacted by telephone on **0161 603 4500** from 8.30am to 4.30pm. If you need to speak to somebody about your referral of concern outside these hours, please call the Emergency Duty Team on 0161 794 8888.

All referrals and request for support concerning the welfare or safety of a child must go through the Bridge Partnership via our [online portal](#), which you can access below.

If you have any problems with the online form, please call 0161 603 4500.

For more information, please visit:

[Worried about a child•Salford City Council](#)

For further information about safeguarding children visit [Home | Salford Safeguarding Children Partnership](#)

Other useful links:

- For general information about the work of the SSAB - [Salford Safeguarding Adults Board](#)
- To access the Multi Agency Policy and Procedures - [Welcome and Introduction \(trixonline.co.uk\)](#)
- Additional tools and Resources available - [Professionals | Salford Safeguarding Adults Board](#)

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- Guidance on [Information Sharing and Confidentiality | Salford Safeguarding Adults Board](#)
- As part of the safeguarding policy and procedure, consideration needs to be given to [People in Positions of Trust \(PIPOT\) & Whistleblowing | Salford Safeguarding Adults Board](#)

The SSAB also produces an electronic quarterly newsletter, if you would be interested in receiving a copy please contact us.

If you wish to discuss the contents of this factsheet, please do not hesitate to contact Salford Safeguarding Adult Board (SSAB).

Contact details for the Salford Safeguarding Adult Board (SSAB)

Salford Safeguarding Adults Board

Unity House, Chorley Road
Swinton, Manchester
M27 5AW

Email. ssab@salford.gov.uk

Call: 0161 212 6176