



Salford  
**Safeguarding  
Adults Board**

18th Annual  
Report  
**2021 - 2022**

# 1. Introduction from the Joint Chairs

**We are really pleased to introduce the 18th annual report of the Salford Safeguarding Adults Board (SSAB) which covers the period April 2021 to March 2022.**

While society has returned to some level of normality since the Covid-19 Pandemic, we are aware there continues to be significant demand and considerable pressure on services. We want to take this opportunity to thank all our partners for their commitment to working together and keeping people safe in Salford during these challenging times.

As joint chairs of the SSAB, we are extremely proud of how our partners have continued to deliver services despite these challenges; ensuring safeguarding adults at risk remains paramount. The board and our partners continue to try and build back better following the pandemic, retaining new ways of working where this has been more effective or efficient; while recognising the need to resume pre-pandemic models of face-to-face service delivery when necessary. Personalised and person-centred care being the main factor in deciding how services are provided to individuals. We are pleased to report the board's planned programme of work has been maintained which means we are continuing to meet our statutory duties.

The Care Act requires us to set out our strategic priorities which were outlined and published in our strategy for 2021 to 24. This annual report celebrates our achievements as well as highlighting challenges and provides updates on progress made and against our five priorities: prevention, communications and engagement, personalised approach, safeguarding effectiveness and exploitation.

We are also grateful for the fantastic engagement of all our partners and the amount of work that has taken place over the last year, not only to safeguard people from abuse and neglect but also to support the Safeguarding Adult Review (SARs) process. This enables learning and improvement safeguarding practice and arrangements in Salford. This report also includes information on SARs that have been commissioned or undertaken by the board.

We are looking forward to working with Jane Bowmer, the SSAB Business Manager, the SSAB team and board members to continue to deliver on our priorities, ensure safeguarding arrangements are effective in Salford, and drive further improvements.

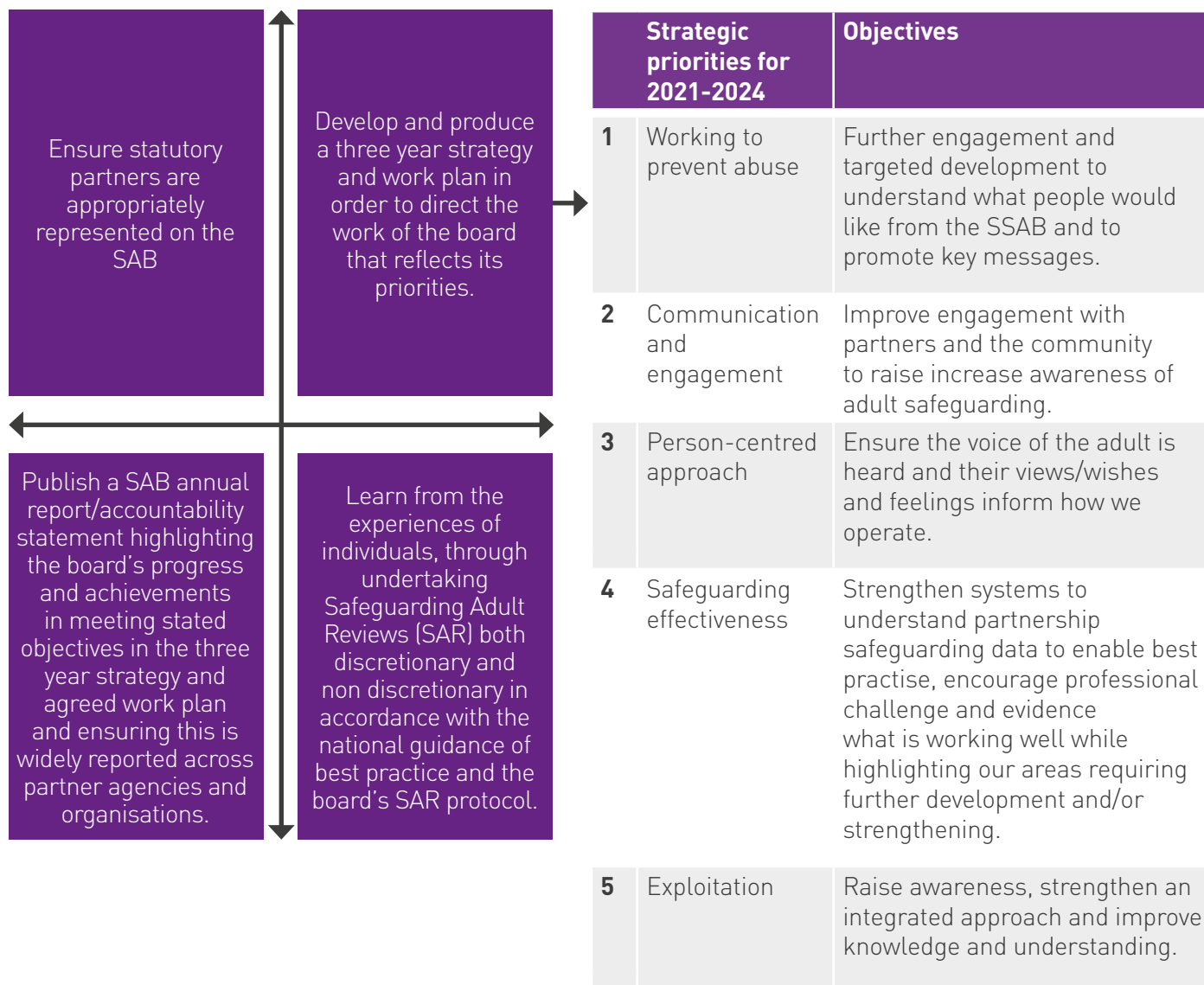
If you have any suggestions about how we can improve this report, please contact Jane - [jane.bowmer@salford.gov.uk](mailto:jane.bowmer@salford.gov.uk)

**Dr Stephen Pugh**  
Joint Independent Chair

**Francine Thorpe**  
Joint Independent Chair

## 2. About the Salford Safeguarding Adult Board (SSAB)

The board has a number of statutory duties as set out in the Care Act 2014.



For a copy of the strategic priorities for 2018-2021:  
[safeguardingadults.salford.gov.uk/media/1259/ssab-strategy-2021-24.pdf](https://safeguardingadults.salford.gov.uk/media/1259/ssab-strategy-2021-24.pdf)

Below are the agencies that are represented on the SSAB:



More information about Salford Safeguarding Adults Board can be found on our website:  
[safeguardingadults.salford.gov.uk](http://safeguardingadults.salford.gov.uk)

### 3. Our vision

Salford adults and their families have the right to live in safety, free from abuse and neglect. People and organisations work together effectively to prevent and stop both the risks and experience of abuse and neglect, ensuring at the same time that adults and their families wellbeing is promoted. The voice of adults in Salford is heard so their views, wishes, feelings and beliefs remain central and inform everything we do.

The board aims to:

- Actively listen and be person centred and outcome focussed
- Be open and transparent to those who are being safeguarded their representative(s) and the wider community
- Ensure there are engagement opportunities for both public and professionals
- Seek to evidence the impact of the work of the SSAB.

Please see our [website](#) for more information about who is an adult at risk and **different types of abuse**.

## 4. Key principles of Safeguarding



For more information about the six safeguarding principles please see our safeguarding [policy](#).

## 5. Multi-agency working

Multi-agency working is central to safeguarding. The Care Act 2014 sets out the need for all partners to work collaboratively to create a framework of inter-agency arrangements that enables a joined-up approach and keeps the individual at the heart of the process. (The Care Act 2014 Statutory Guidance 14.137).

### **Salford Integrated Care Partnership**

Salford has an Integrated Health and Care Partnership, bringing together the services of GPs, nursing, social care, mental health, community-based services and voluntary organisations into a more joined up system. This enables us to deliver more integrated, person-centred services.

## 6. Statement of acknowledgement

The successful functioning of Salford Safeguarding Adults Board (SSAB) would not be possible without the commitment and involvement of our partner agencies.

The SSAB aims to strengthen relationships to ensure we are working together as efficiently as possible. The transparency and the generous sharing of information by our partners is integral to this approach.

## 7. Update on achievements

An important part of this report is to update you on what we said we would do and what we have achieved during the last 12 months.

### Strategic objective one – Working to prevent abuse

Prevention is a core strand of all work of the SSAB, including a focus on multi-agency training and work force development to enable people to recognise various forms of abuse and know what action to take.

**We said we would implement a joint training strategy for the SSAB to offer appropriate training and materials for partners.**

### What we have done...

We have introduced a programme of 'bite size briefings' which have been delivered as live webinars. The first bite size briefing took place in September which covered 'What is the Salford Safeguarding Adults Board?'. This was followed by 'What is a Safeguarding Adult Review?' held in October. Further bite size briefing sessions were held in December on 'Suicide Awareness and Resources' and in March on advocacy, which was delivered by Mind in Salford, the commissioned service provider.

All bite size briefings have been recorded and made available to watch via a YouTube link.

Training has also taken place on Domestic Abuse and Multi-Agency Public Protection Arrangements (MAPPAs).

The SSAB was instrumental in co-ordinating an online learning event on exploitation of adults and young people, including cuckooing, for partners which took place in November. Cuckooing is where criminals take over the home of a person who is usually vulnerable in some way, to exploit them. This event was extremely popular with 273 people attending, including some people from outside of Salford.

Online learning events have been held to share the learning from Safeguarding Adult Review (SAR) Kannu (74 attendees) and joint SAR / Domestic Homicide Review (DHR) Peter (65 attendees).

In response to emerging concerns about exploitation in the form of cuckooing, the SSAB worked with Greater Manchester Police (GMP) to develop a **short eight-minute video briefing** to provide easily accessible information to a wide range of professionals across Salford. This was published in February 2022 and from then until the end of March, it was watched 220 times.

The SSAB has also had the **Tricky Friends video**, originally commissioned by Norfolk Safeguarding Board, adapted for local use. This video is a helpful resource in explaining about 'mate crime' where people befriend others so they can exploit them in some way.

The SSAB has continued to use technology to deliver training, briefing and learning events online. This has been extremely popular as it is more accessible to practitioners and excellent feedback has been received.

Topic	Attendees	Recording views
Exploitation learning event	273	90
SAR kannu learning event	74	41
SAR / DHR Peter learning event	65	40
What is the SSAB?	63	5
What is a SAR?	66	14
Advocacy	67	5
Suicide awareness, prevention and resources	83	16
Introduction to domestic abuse	59	N/A
Multi-agency public protection arrangements (mappa)	67	N/A
Exploitation short briefing video	N/A	220
Tricky friends	N/A	209

“  
 Fabulous training, thank you everyone. The multi-agency working really stood out, along with keeping the person at the centre.  
 ”

“  
 Excellent information and session. Attendees and speakers were brilliant.  
 ”

“  
 Excellent training full of useful information.  
 Thank you  
 ”

## Seven minute and SAR briefings

We have added to our library of **seven minute briefings** which can be used by staff to discuss a particular topic with the teams. These have included:

- Adult safeguarding and making referrals
- Carers

We have also produced briefings to share the learning from the Safeguarding Adult Review 'Kannu', joint Safeguarding Adult Review / Domestic Homicide Review Peter and Discretionary SAR Mathew.

**We said we would hold a review of the multi-agency safeguarding policy and procedures.**

## What we have done...

The SSAB agreed to commission an external company to provide our multi-agency safeguarding policy and procedure for the next three years. This is important to ensure the policy and procedure are fit for purpose, easy to navigate and kept up to date. The development work will take place in 2022, with the new policy and procedures being launched in Autumn 2022.

## Strategic objective two – communications and engagement

Continue to improve engagement with all partners and the community, including diverse communities to strengthen safeguarding within Salford.

**We used Safeguarding Adults Week to raise awareness of safeguarding with both the public and professionals**

## What we have done...

We have continued to produce our quarterly newsletter which is sent out to partners and includes updates on local training and resources available such as video and seven-minute briefings, as well as national and regional updates. This can also be viewed on the SSAB website.

The SSAB website launched in September 2020 and has been updated regularly. The website has continued to see a growth in visitors, up by 28per cent to 21,496 for the period 1 October 2021-30 June 2022 from 15,434 for the same period the previous year.

Monthly updates are sent to the Joint Independent Chairs of the SSAB, so they are fully informed on all the work of the board and support team.

Building on work done by the council and Salford Clinical Commissioning Group during the Covid-19 pandemic, we have developed a plan to strengthen our communications and engagement with diverse groups and communities in Salford. Further work to progress this will take place during 2022-23.

We produced a special edition **SSAB Latest News bulletin**, which included information on the various themes for the week.

Salford Safeguarding Adults Board  
Latest News





## Are you worried about an adult?

Salford Safeguarding Adults Board Working together to prevent abuse and neglect

Pop-up banners with information on safeguarding and domestic abuse were displayed in the local Gateways centres across the city.

We had information about safeguarding (see image opposite) and exploitation (see page 13) included in the Life in Salford magazine.

A number of social media posts were made during the week.

An online learning event on exploitation of adults and young people, including cuckooing was held to raise awareness among professionals following a number of concerns that had been identified Salford.

## Strategic objective three – person centred approach – the voice of the adult is heard, including the voice of carers

Ensuring the voice of the adult is central to safeguarding adults practice in Salford.

**We said we would have a range of ways that people and carers can give feedback so we can understand their experience of the safeguarding process and use this to improve our practice.**

### What we have done...

The SSAB continues to be very clear that the voice of the adult remains paramount to everything we do. Capturing the person's experience is very important to ensure we understand what it was like to go through the safeguarding process, how they felt and to enable services to improve.

Since the Covid-19 pandemic started in March 2020, there have been high demands on services and we have experienced additional challenges in obtaining feedback.

We are now moving into a time where we are 'building back better' and starting to live with Covid-19, the SSAB is focused on securing feedback from adults who have experienced the safeguarding process to ensure the voice of the adult remains central.

To improve this, the SSAB has engaged with MIND (the commissioned advocacy service in Salford) to seek their support and introduce a feedback process. When they work with an adult who has

If you're being **abused** or **neglected**, **help is available:**

Call **0161 631 4777**  
Visit **safeguardingadults.salford.gov.uk**

Salford Safeguarding Adults Board Keeping you safe from harm

“  
He hurts me and shouts at me but I'm too scared to tell anyone.  
”

“  
I don't want her to take my money but I'm afraid to say anything. I can't manage without her help.  
”

experienced safeguarding, they will provide information to the adult about how they can give their feedback, including giving the adult the opportunity to share their experience. The advocate will then support the adult through the process to ensure their voice and experiences are heard.

The person's experiences will then be shared with SSAB members and sub-groups.

Work is ongoing to enhance the SSAB website to ensure the section for the public is accessible and has a good source of information which is easy to read, avoiding using jargon.

## Strategic objective four – safeguarding effectiveness

**Strengthen systems to understand our safeguarding data to promote challenge, enable best practice across partners and evidence making a difference.**

Statistical data is reported separately in the one-page summary version of the annual report.

**We said we would continue to strengthen the Safeguarding Effectiveness Framework for the SSAB.**

### What we have done...

The safeguarding effectiveness sub-group monitors safeguarding data to identify any emerging trends and to influence positive changes in safeguarding practice in the city.

We intend to strengthen systems and increase understanding of partnership safeguarding data to enable best practice, encourage professional challenge and evidence what is working well, whilst highlighting areas requiring further development and/or improvement. We are committed to capturing the experience of adults to compliment safeguarding data in Salford to ensure a more robust and person-centred evaluation.

It is important to recognise that this has been a challenge in the reporting year for 2021/22 due to a number of reasons, one of the main challenges being related to the changes to the electronic information system used by Adult Social Care.

In August 2021, Salford Adult Social Care implemented a new IT case management system. This new system (Liquid Logic) aligns more to the Care Act and enables enhanced and more accurate data collection that will lead to improvements in data reporting and performance management. Adult Social Care is assured that the information generated from the new system provides a more accurate reflection of safeguarding activity in Salford.

The implementation of Liquid Logic has led to the development of a new safeguarding dashboard, however delays meant that there were a number of months where the safeguarding effectiveness subgroup did not have access to an up-to-date dashboard. This has now been resolved and work to improve the dashboard is ongoing.



Further work is being undertaken that will enhance analysis of all levels of intelligence for individual providers and will ultimately lead to the development of risk rated provider profiles. This will enable partners to respond more quickly to quality and safeguarding concerns.

The support team for the SSAB and the members of the safeguarding effectiveness subgroup will continue to implement the Safeguarding Effectiveness Framework as set out in the diagram below in 2022/23 now that many of the challenges encountered have been overcome.

## Strategic Objective five – exploitation (previously referred to as complex safeguarding)

**We said we would strengthen the voice of the adult within the sub-groups for exploitation, strengthen the pathways and raise awareness of the different forms of exploitation**

### What we have done...

A number of cases where local people had been victims of cuckooing, a form of Modern Slavery where criminals take over a person's home, led to a bolstered response by partners.

To improve clarity, it was agreed that the Complex Safeguarding sub-group would be renamed Exploitation sub-group and the Complex Safeguarding Team would be renamed Salford Connect – Action Against Exploitation.

An Exploitation Operational Group and a Task and Finish group were established to review the response to cuckooing, particularly the challenges in supporting victims and tackling offenders, some of whom had also been exploited. The SSAB was involved in mapping all existing exploitation training, co-ordinating the Exploitation of Adults and Children including cuckooing learning event (attended by 273 professionals) and developing a training plan.

The SSAB has also worked closely with Greater Manchester Police to produce a **short video briefing on cuckooing** that could be shared easily and widely with colleagues.

The SSAB worked with communications colleagues to develop an article to highlight this issue amongst the public. The article which can be seen below was shared in the Life in Salford magazine.

Partners have worked creatively and collaboratively to support those affected and to develop new interim guidance for professionals.



### Help keep vulnerable people safe

**Line of Duty fans will remember how Terry Boyle, a man with Down's Syndrome, was exploited by a gang. They took over his home and used it as their base for their criminal activities.**

Sadly, it happens in real life. It's called cuckooing – after cuckoos which take over other birds' nests – and Salford needs your help to stamp it out.

Gangs and criminals often choose the most vulnerable- people with learning or physical disabilities, mental health issues, lonely people and those with drug or alcohol addictions. They pretend to be friends but it's all about exploitation, taking control of their home to use, sell and or package drugs, store weapons and conduct other criminal activity.

If you know someone vulnerable and see more people coming and going from their home, particularly at odd hours, more cars or bikes outside and you haven't seen the person who lives there recently or when you do they look anxious, they could be a victim of cuckooing.

**Trust your instincts.** If it doesn't feel right talk to **Crimestoppers** on **0800 555 111** or go online at <https://crimestoppers-uk.org>. It's completely confidential; your information cannot be traced back to you. But it could help someone break free of exploitation.

## 8. Case examples

This section provides some examples of work that has taken place across the partnership to keep the people of Salford safe and protect them from abuse / harm.



### Greater Manchester Fire and Rescue Service

Fire service crews attended a house fire.

On arrival, they found it was a toaster fire and there was some damage to the kitchen. The male occupant was in his mid-60s and he had fallen over trying to get out of the kitchen quickly.

It was noticed that the house was quite cluttered and untidy. The occupant suffered from a range of health issues and on discussion with the crew, asked for advice and further help regarding both the clutter and his recent issues struggling with his health. Also, the kitchen door was badly warped and could not be closed, which enhanced his fire risk. The gentleman informed the crews he did not receive assistance or help from any agency and therefore the following interventions were carried out:

- The crew returned the next day to carry out a full Home Fire Safety Assessment (HFSA), including fitting new smoke alarms and offering fire safety advice, including helping the occupant to understand his Evacuation Routes
- The gentleman's housing provider was contacted in respect of the damaged door, explaining the enhanced fire risk this posed.
- A safeguarding referral was raised asking for assistance in relation to hoarding and health issues.

This was considered a positive outcome because the gentleman had no service involvement prior to the fire.



### Salford CVS

Salford CVS volunteered with an older woman who was recently bereaved, grieving for her husband and had, at her daughter's behest, signed documents relating to her assets which she didn't fully understand. Alongside this, she was being asked by her son-in-law about her savings and investments.

Salford CVS were concerned about potential financial exploitation, and put the woman into contact with solicitors who could explain the documents and determine if these were legally binding, as the woman was worried she may lose her home. The lady said she was relieved to have spoken to Salford CVS as she had been keeping all of her concerns to herself. Salford CVS monitored the situation and stayed in touch, and because of their intervention the woman's wellbeing has improved, she is doing well and is engaging in community social activities.

## Adult Social Care

### Referral

A young woman with degenerative neurological condition was self-neglecting which was having a significant impact on her wellbeing. She was refusing personal care, misusing substances and there were concerns of possible exploitation by other drug users.

### What happened

A safeguarding planning meeting was held with professionals to discuss the presenting risks and priorities were felt to be:

- to support the woman to move to another area within Salford;
- support to tackle substance misuse;
- to liaise with agencies such as North West Ambulance Service and Police who were frequently submitting welfare concerns to discuss the nature of neglect and support mechanisms

The social worker had built up a long-term working relationship with the woman and it was agreed that this should continue so the woman could be supported in a person-centred way, even though this case now fell outside of their usual remit.

It was important to recognise that people who are self-neglecting, often require long-term involvement and a persistent approach and the safeguarding plan involved working with the woman over twelve months to support her to achieve her aims.

### Outcome

Key achievements were supporting drug use reduction, which was costing hundreds of pounds monthly, resulting in poor diet and lack of food.

Advocacy with her housing provider and commissioners to ensure she was not discriminated against because of her substance dependency.

Acknowledgement of previous trauma. Her experience of nursing her own mother who died of the same degenerative condition was impacting on her and influencing some of her decision making. Importantly, this enabled the safeguarding plan to work, despite some setbacks.

The woman has now been moved to more suitable accommodation which can provide a flexible approach to her care needs without her feeling institutionalised, which was something she feared. Services worked well together taking a personalised approach to help the woman achieve her desired outcomes.



## Mind in Salford

An adult was living in a flat that had no hot water or heating and the boiler was condemned as it was faulty. The flat was damp, and condensation had affected the smoke detector in the flat and others in the block. The property was extremely dirty and it needed to be deep cleaned before any workers could carry out repairs. The resident had not been registered with a GPs for several years, she was refusing to engage with services and there were concerns whether she had an undiagnosed mental health issue.

The Advocacy Service contacted social workers and gathered information from them. They then visited the client at the property to establish their views on the situation. The resident didn't see anything wrong with their behaviour, nor did they feel they were causing harm to others. The Advocate tried to explain the issues caused by the damp and the legal obligations the housing provider was now under to make this safe. The client seemed to use lots of diversion techniques rather than engage with the subject at hand.

Environment Health then applied to the court for a warrant to have the property deep cleaned and carry out all the repairs. The lady was offered another property in the same block, fully decorated and furnished and was given the keys, however she refused.

Once the warrant was issued, a multi-disciplinary team meeting was held to plan the enforcement to ensure this was done in a sensitive and supporting way, mindful of the resident and any underlying health / mental health issues.

Despite the concerns of how it would go, it went much better than expected. After some initial reluctance to let people into the property, the lady accepted the situation and became quite engaging with the cleaners and workers, even complimenting them on doing a good job.

The property is now clean and has a new boiler, heating, hot water and functioning smoke alarms / electrical systems. The lady stated she found the situation stressful at the beginning but is happy now and loves her new boiler. She expressed her gratitude to have running hot water, stating she no longer has to use a kettle and claims this was a nightmare she wouldn't wish on anyone. The client has gradually engaged better with services and since the experience was positive, the hope is that she will continue to allow extra support going forward.

## Mind in Salford Advocacy Service

### Referral

Acting as Independent Mental Capacity Advocate (under the Care Act) to a resident in a care home, the advocate became increasingly concerned over the appropriateness of the Relevant Person's Representative (RPR) on the Deprivation of Liberty Safeguards (DoLS) paperwork, who was responsible for managing the resident's money. The resident lacked capacity to understand the concerns, so the advocate acted in their best interests and raised a safeguarding concern and also shared information with the DoLS team.

### What happened

A social worker was allocated the case so they could carry out a safeguarding enquiry. The advocate made numerous attempts to contact resident's RPR but was unsuccessful and they never returned any messages. The care home and social worker both had a similar experience. Eventually, the social worker did make contact with the RPR and after discussions, they agreed to relinquish their RPR duties. Further enquiries into the residents' finances and bank statements suggested they may have been subject to financial exploitation. The bank were notified immediately and the friend (RPR) removed from their accounts. Police were also contacted. The friend did not have a Lasting Power of Attorney (LPA), so access to all funds / accounts was removed and the adult was referred to client affairs to manage his money going forward.

### Outcome

The resident now has his finances managed independently and can access what he needs. He is receiving regular payments to cover personal items and his funds are also protected from further abuse.

## 9. Learning lessons: Safeguarding Adult Reviews (SARs)

The purpose of a SAR is not to hold any individual or organisation to account but to learn lessons when an adult in its area dies as a result of abuse or neglect, whether known or suspected; and

- there is concern that partner agencies could have worked more effectively to protect the adult.

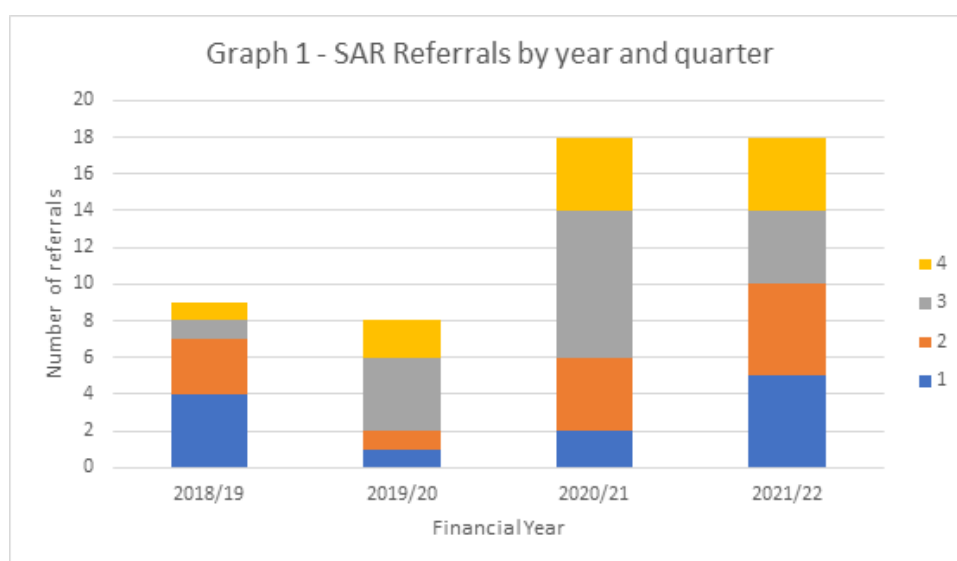
OR

- an adult in its area has not died, but the SAB know or suspects that the adult has experienced serious abuse or neglect.

Salford has a local SAR Policy and Procedure which is aligned to the Greater Manchester SAR Policy. The SSAB has continued to develop internal processes to ensure safeguarding adult reviews are managed and completed to the highest standard to promote and encourage effective learning and improvement across the whole partnership.

The 'What is a SAR?' bite size briefing session was held in September 2021, hosted by the SSAB and delivered to the workforce to raise awareness of what a SAR is and when a referral should be considered. The briefing session was received well and was attended by 66 people and the session has been viewed a further 14 times.

During the reporting year 2021/22, the Safeguarding Adult Review Panel continued to see regular referrals being made and received the same number as the previous reporting year.



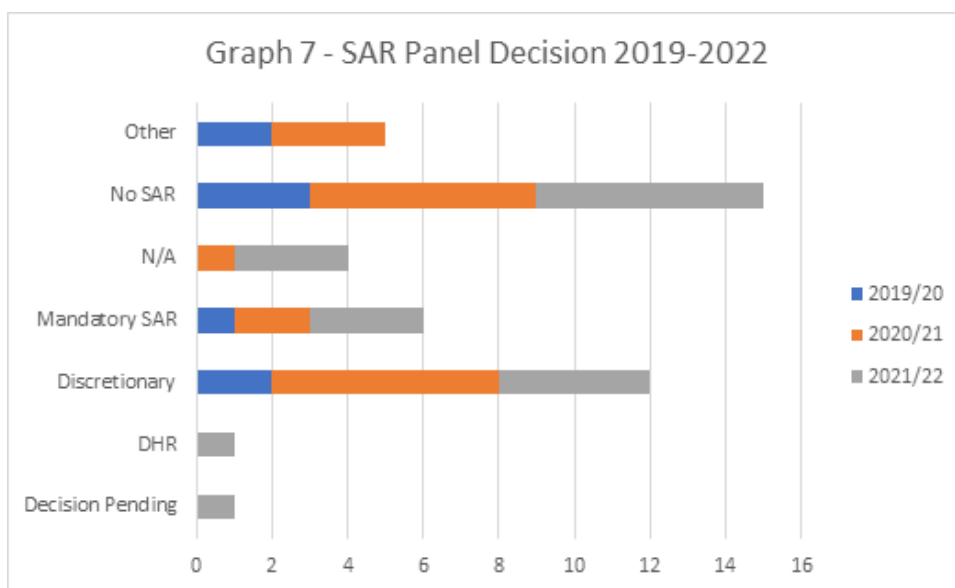
The SAR panel continues to be well attended by partner agencies including all the statutory partners. All partners of the Salford Safeguarding Adult Board are clear about their responsibilities to ensure the Safeguarding Adult Review promotes a culture for learning and positive change. The group contribute well to discussions and are comfortable to constructively challenge each other when deciding whether the criteria for a SAR has been met.

The second thematic review has been held to include the reporting year and to ensure transparency, the report is shared with members of the SAR Panel, Board members, senior leaders, executive members of the leadership team and lead members for the City Council.

The thematic review is attended by the members of the SSAB to assess, understand and examine current or emerging themes/trends from the SARs.



The outcome for those referrals are shown in the graph below:



**Mandatory SAR** - A SAR must be commissioned if there is a statutory requirement to do so when all the criteria and conditions have been met.

**Discretionary SAR** - A discretionary SAR may be needed where part of the criteria/conditions have been met and the panel feel there is multi agency learning.

**DHR** - Domestic Homicide Review – A review of the circumstances in which the death of a person aged 16 or over has or appears to have resulted from abuse or neglect by- a) a person to whom he was related or with whom he was or had been in an intimate personal relationship, or b) a member of the same household as himself, with a view to identifying lessons to be learnt from the death.

## Overview of SARs in Salford

### Mandatory SARs

**Adult A:** It was agreed that the criteria for a mandatory SAR was met which relates to an older female who experienced domestic abuse within her marital relationship.

**Joint DHR / SAR Adult B:** A review has been underway regarding a young mother who died by suicide. A decision was made that a joint SAR / DHR was needed to review the circumstances prior to her death. This complex review is ongoing and involves several agencies across different countries.

**Adult C:** A mandatory review was commenced; this relates to a younger female with complex health needs who passed away in the community and the focus of the review is on how agencies worked together to provide a complex package of support within the community.

**Adult D:** A mandatory review was commenced; this relates to an older adult who died after spending a short period of time in a nursing home.

There has also been a number of Discretionary SARs completed over the reporting year.

Other work that has been undertaken to ensure the management of SAR continues to strengthen:

- An overview of all SARs with narrative and visuals has been developed that can be shared with senior leaders and partners to provide sight of active SARs

- Work has started to strengthen the connectivity between the SAR process and Serious Incident Process, the outcome will be reported on at the next reporting year.
- Social Care Institute of Excellence (SCIE) Quality Markers were published in Feb 2022. There has been a piece of work commenced to ensure the SSAB is assured that all Quality Markers have been considered and are being met where possible.
- Reviews from the Community Safety Partnership, Salford Safeguarding Children Partnership and the SSAB have now become a standard agenda item on the Chief Executive Interboard Chairs Meeting and also the Salford Business Managers meeting to ensure there is connectivity between the reviews, especially for those with identified themes, actions and learning from across the Salford Partnerships.

# 10. Partners contributions



## Greater Manchester Police

- In 2021-2022, GMP developed a performance framework which allows them to understand the effectiveness of policing activity and includes a focus on adult safeguarding.
- GMP continued with its delivery of Think Victim Training, with Salford having good attendance.
- Adult safeguarding training with a local focus was delivered to front line officers by safeguarding experts.
- The Detective Chief Inspector for Salford led a project across the partnership to strengthen the approach to adult exploitation.
- During the year, GMP developed a new partnership response to complex / repeat domestic abuse cases which involves a multi-agency meeting to discuss cases and agree actions to prevent further incidents, prosecute or disrupt offenders and support victims.
- Salford Police currently have a 91per cent victim satisfaction rate from victims of domestic abuse - the highest in GMP (from an independent audit).
- The Salford Domestic Abuse Hub, staffed by specialist domestic abuse workers, progress all Domestic Abuse investigations after arrest. The Hub Inspector chairs both the MARAC (Multi-Agency Risk Assessment Conference) and DRIVE (perpetrator) panels, using this forum to identify opportunities to prevent Domestic Abuse.
- In 2021-2022, GMP conducted monthly body-worn video audits of front-line officers attending Domestic Abuse incidents. This provided direct feedback to officers and informed future training.
- A Public Protection Governance Unit was developed to review safeguarding performance.
- Monthly meetings were held with community representatives who form the Independent Advisory Group (IAG). Vulnerability and safeguarding matters are often discussed with this group.
- GMP presented at several cuckooing events throughout the year, including the exploitation of adults and young people event which attracted over 20 attendees.
- GMP increased their number of detectives in Salford to meet the demand of cuckooing. In October 2021, a targeted operation led to over 25 addresses identified as possible cuckooing locations, being visited by GMP and Housing staff. This was highly successful and will be implemented again in 2022.
- The Detective Superintendent undertook several media interviews with national and local media to make them aware of the emerging theme of Adult Exploitation in Salford and the response to it.
- GMP's centrally based learning review team attended all SARs and ensured that learning was embedded across the organisation.



**Salford Care Organisation**  
Northern Care Alliance  
NHS Foundation Trust

## Adult Social Care

- In September 2021, a decision was made for the Principal Social Worker (PSW) to continue to lead on strategic safeguarding but not have direct responsibility for any operational practice. This was to enable the PSW to independently apply a role of scrutiny to practice issues and reviews, also removing any potential conflict of interest.
- In 2021-22, Adult Social Care (ASC) worked closely with partners, broadening their attendance at domestic abuse Multi-Agency Risk Assessment Conference (MARAC) meetings.
- ASC contributed to SAR reviews during the year and attended SSAB training in response to identified lessons from SARs, with this learning being cascaded down through the wider team.
- The Safeguarding Adults Practitioners Forum met twice during the last reporting year, and the Safeguarding Forum and regular team manager meetings focussed on safeguarding practice.
- Adult Social Care were active members of all SSAB subgroups in 2021-2022, supporting partnership working and development of best practice.
- ASC attended weekly meetings with partners to enable information sharing about any care homes with safety concerns. This enabled a more preventative approach, identifying early signs to enable the team to take early action.
- During 2021-22, ASC delivered safeguarding training and Advanced Hoarding training, with over 130 people attending the courses delivered.
- A new online portal for reporting safeguarding concerns was introduced in this reporting year, which was part of a wider change where 'Liquid Logic', a new case management and recording system, was adopted. All partners and the public can report concerns via the new portal. The new system enables higher quality and more accurate analysis of safeguarding concerns and in particular, those meeting Section 42 Care Act criteria.
- 'Making Safeguarding Personal' is central to Adult Social Care's delivery of services. Work has been ongoing to implement 'Community Led Support' model of strengths-based working which involves having good conversations with people about their life.
- A 'Self Neglect Quality Improvement Working Group' was set up following the findings from the SAR Kannu report and the group met regularly throughout 2021-2022 to explore 'best practice' examples of working with self-neglecting adults and following a person-centred and trauma-informed treatment approach.
- Adult Social Care worked closely with the Contact Team during 2021-2022 to improve safeguarding responses and ensure greater awareness of possible cuckooing and other types of exploitation.

- In 2021, the Salford Clinical Commissioning Group (CCG) team underwent a transformation to strengthen their 'Think Family' approach and create greater efficiency and sustainability in the safeguarding system. This structure includes a Named GP, Designated Nurse and a Deputy Designated Nurse specifically for Safeguarding Adults.
- A six-monthly review process for Nursing Care Homes quality assurance was introduced, which provides ongoing oversight and support in driving safeguarding improvement across this sector.
- The CCG increased their expectation of adult safeguarding training within the Salford Standard. This sets out expectations of GP practices as part of their contract. All GP practices are required to achieve 85per cent minimum of Practice staff trained in adult safeguarding (Level 2) and 85per cent of all GPs, Advanced Nurse Practitioners, Practice Nurses and Practice Pharmacists trained in Level three adult safeguarding. These key performance indicators will remain in the Salford Standard for 2022-23.
- In 2021-22, the CCG continued to deliver the IRIS (Identification and Referral to Improve Safety) domestic abuse programme, which is now in place across all Salford GP practices. Engagement was high, as evidenced by continuously increasing IRIS referral rates. Feedback from IRIS patients was positive - 100per cent of those referred agreed or strongly agreed that they now know where to go for support, that they felt pleased to be listened to and felt more able to cope.
- A full evaluation of 2021-2022 training was undertaken and the report is available. The training had positive outcomes, showing attendees increased their knowledge as a result:
- Pre-course: 61per cent of training attendees rate their subject knowledge as Poor, Fair or had no understanding
- Post-course: 95per cent of attendees rate their subject knowledge as Good or Excellent
- Salford CCG staff compliance with Level 1 Safeguarding Adults training was 93per cent in 2021-22.

## Greater Manchester Mental Health (GMMH)

Greater Manchester Mental Health (GMMH) appointed two new posts in 2021-2022 relating to adult safeguarding – a Safeguarding Families Lead and a Domestic Violence Lead (6-month secondment).

In 2021-22, GMMH helped raise awareness of adult safeguarding in Salford by:

- Developing a Safeguarding Formulation Toolkit to support practitioners
- Promoting the High-Risk Advisory Panel across services and having a representative on the panel.
- Developing guidance for Multi-agency Information Sharing and Assessment of Risk in response to learning from local safeguarding reviews
- Delivering safeguarding enquiry (Section 42 of the Care Act) training emphasising safeguarding documentation requirements
- Holding positive learning events in response to incidents to share good practice and promote a positive, open and learning culture across the Trust.
- Maintaining a person-centred approach continued to be the focus for GMMH during the year, with their quality improvement initiative of 'Trauma Informed Care', alongside other initiatives to improve patient experience.

As part of their ongoing commitment to ensure their team stay up to date with training, changes and developments, news, learning and other activity within safeguarding, in 2021-2022 GMMH:

- Delivered a hybrid training model, including Microsoft Teams and face-to-face channels.
- Reviewed and updated training in line with new developments and learning from SARs, including improvements to the Domestic Abuse and Self-Neglect sections of Level three Training and the inclusion of Exploitation in safeguarding training modules.
- Cascaded information from the Joint Safeguarding Group (the overarching group which leads on monitoring the Trust's safeguarding arrangements and activity) to staff via the senior leadership team, locality safeguarding meetings and team meetings.
- Participated in multi-agency learning events and held 'Positive Learning' events to share learning, updated the staff intranet and published briefings to staff.

- The adult safeguarding Team ensured lessons were learned from serious incidents (SIs), Safeguarding Adults Reviews (SARs) and Domestic Homicide Reviews (DHRs), and continued to fulfil the Trust's statutory duty in attendance at the Adult Safeguarding Board and subgroups.
- The NCA adult safeguarding team strengthened working practices with the Nursing Assessment Accreditation System (NAAS) nursing team. Key Lines of Enquiry (KLOEs) relating to the Adult Safeguarding Agenda/MCA/DOLS featured within the NCA's self-assessment audit programme.
- The Adult Safeguarding Team reviewed and updated the adult safeguarding/mental capacity act training packages in 2021-2022. The NCA Adult Safeguarding Service continued to deliver training across digital platforms for staff across all sites.
- NCA collaborated with Community Services to increase visibility and support adult safeguarding concerns across all wards and departments. Daily drop-in sessions were introduced in Salford Royal's Emergency Department supported by dedicated safeguarding nurses / practitioners.
- Senior Management and Safeguarding Assurance visits restarted following a brief pause due to Covid-19 restrictions, together with a return to CQC mock inspections. The NCA Adult Safeguarding Team strengthened existing safeguarding practices and despite the unprecedented Covid-19 period, continued to place the patient at the heart of all activities, ensuring policy and procedure adherence and supporting patient safeguarding across the NCA sites. Demands on the service remain complex and challenging.
- During 2021-2022, the Named Nurse for adult safeguarding supported the NAAS/CAAS (Nursing Assessment and Accreditation System / Community Assessment and Accreditation System) Questions & Answer session held across Salford Care Organisation (SCO) monthly. Learning from SARs / DHRs was a core agenda item within the Safeguarding Steering Group and discussed at length, with learning circulated to the wider staff groups.
- To address exploitation, the NCA adult safeguarding Team continued to engage with the Strategic Safeguarding Exploitation Agenda led by partner agencies of the SSAB.



## Greater Manchester Fire and Rescue Service

- Every Designated Safeguarding Officer (DSO) is Level three Safeguarding trained. During 2021-22, a new E-Learning package was developed including adult safeguarding and Complex/Contextual Safeguarding, with 92per cent of operational staff completing this training within the year.
- The Safeguarding Policy and Practitioners group (who oversee safeguarding communications) commissioned banners which were produced and displayed across all five Fire Stations in Salford to promote and raise public awareness of Adult Safeguarding Week.
- All crews in Salford had visits about safeguarding which also ensured crews were informed of the latest referral process. This process was introduced to collate all safeguarding referrals along with a reason code to help accurately audit and analyse referral volumes and trends. This can be used to commission staff training based on identified adult safeguarding trends and themes.
- GMFRS are now fully back to face-to-face visits, which were predominantly telephone-based during the pandemic. As most GMFRS safeguarding referrals relate to hoarding and self-neglect, and not being able to physically see the living situations of those involved will have negatively affected referral numbers, so it is expected that referrals will significantly increase by the time of the next annual report.
- GMFRS Safeguarding policy and procedures include a focus on Persons in Positions of Trust, with no cases/concerns relating to this being raised during this reporting period. GMFRS are also currently finalising their Making Safeguarding Personal strategy.
- From April 2021 to March 2022, 46 adult safeguarding referrals were made, the majority of which incorporated self-neglect - particularly hoarding. An increasing trend in safeguarding referrals regarding chronic living conditions has also been identified.
- GMFRS regularly attend the Salford Adult Exploitation subgroup and all Salford crews have had Complex Safeguarding e-learning training, which incorporates Adult Exploitation.





**NHS**  
North West  
Ambulance Service  
NHS Trust

## North West Ambulance Service

- The North West Ambulance Service (NWS) Safeguarding Team comprises of a Safeguarding Manager (named lead for adults and children) and four Safeguarding Practitioners: one for each of the three geographical areas of the Trust, and the fourth covering safeguarding activity within EOC, 111 and the Clinical Hub.
- There are 46 safeguarding boards across the NWS geographical footprint and the team commit to attend each board a minimum of once per year, or, as per local board request. Board engagement is monitored by the Safeguarding Team.
- During 2021/2022, the Safeguarding Team were involved in 112 adult safeguarding reviews and 46 domestic homicide reviews across the North West. Adult reviews reduced against the previous year, but the number of domestic homicides almost doubled. The Safeguarding Team will continue to analyse data to identify any themes or learning.
- The Safeguarding Manager attended the National Ambulance Safeguarding Group to help ensure the Trust were informed of any changes to the national safeguarding policy, standards or regulatory framework and to work with other Trusts to share and learn information.
- NWS carried out weekly domestic abuse audits to identify missed opportunities and raise concerns or onward communication to partner agencies for those at risk.
- A review of a recent incident identified that there was no protective pathway in place for patients who are carers. If a carer becomes unwell, then it is essential a process is in place to ensure that the person the patient usually cares for is safe and has adequate care. The Carers Pathway was added to the Safeguarding Policy and Procedures and communicated in 2021.



## Healthwatch Salford

- Healthwatch Salford's safeguarding policy and procedure is reviewed at 12 monthly intervals.
- Healthwatch Salford staff compliance with Level 1 Safeguarding Adults training was recorded at 100per cent for 2021-2022.
- To help raise awareness of Safeguarding in Salford, Healthwatch Salford supported the dissemination of key messages, campaigns and strategy consultation with the public, their membership, and their volunteers during the year.



## Mind in Salford

- During 2021-2022, Mind in Salford regularly provided safeguarding training to all staff. Advocates specifically worked with clients who were going through the safeguarding process, with those clients receiving additional regular supervision and inclusion in the monthly Advocates Meeting.
- During the year, Mind in Salford provided various training to multi-disciplinary teams across Salford, to ensure they were aware of their statutory duty to refer to advocacy and were committed to 'making safeguarding personal' a focus of their ongoing staff training, along with the Liberty Protection Safeguards.
- Where appropriate, Mind in Salford completed a simple feedback procedure at the end of client safeguarding processes. This data was then discussed and analysed at monthly team meetings, along with learning from SARs.
- The team adapted their support to clients during Covid, holding visits virtually or outdoors to protect client and Advocate health.
- Staff at Mind in Salford looked out for potential indicators of Self-Neglect during the year and know how to respond in such cases. Case examples have been provided by Mind in Salford at Section 8.



## Age Uk Salford

- During 2021-22, Age UK Salford built and strengthened co-working with partners across the city in providing ongoing support to older people. A number of services including daycare, community support, support with hospital discharge and dementia support have returned to being fully operational since Covid restrictions were in place.
- During the reporting year, Age UK Salford implemented their 'Empowered Conversations Approach' (EC); a 2-year project, running April 2021 – March 2023. EC provides one-to-one support and communication courses for family caregivers in Salford and across Greater Manchester, helping them to further improve provided care and the quality of life for the cared for.
- The EC team delivered 155 innovative virtual sessions over 235 hours, with 1,933 places taken up by people affected by dementia in Greater Manchester:
  - 7 Empowered Conversations courses delivered to 47 family carers in Greater Manchester
  - 9 one-hour webinars created and published, viewed (live or on YouTube) over 900 times
  - 100per cent of attendees responded with Excellent or Good feedback
  - 58 online sessions delivered
  - 4 Master Classes around hair washing and styling, skin care and hearing in response to Carers identifying needs, viewed (live or on YouTube) over 200 times
  - 'Moving Beyond Words' course piloted to 5 family Carers
  - Weekly emails sent out to 100 carers with zoom links, information and signposting.
- Age UK Salford strengthened Salford Safeguarding through delivery of their 'Ambition for Ageing' programme (in partnership with Inspiring Communities Together). This programme raises safeguarding awareness, strengthens safeguarding prevention and informs older, 'at risk' people how to improve their wellbeing and quality of life. Topics featured are:
  - Scam prevention
  - Finances: Managing Documents and Accounts, Making a Will, Power of Attorney
  - Winter Welfare
  - Nutrition and Hydration
  - Carers Awareness
  - Falls prevention
  - Wellbeing
  - Dying Matters

## Safeguarding in Housing Forum

- The Salford Safeguarding in Housing Forum have two housing representatives on the Salford Safeguarding Adults Board, one representing the Registered Providers and one covering Strategic Housing in Salford City Council.
- Topics at the quarterly Housing Forum meeting reflected SSAB priority areas and covered themes such as exploitation, adult safeguarding enquiry criteria, safeguarding referrals, the High-Risk Advisory Panel, SARs, and National Safeguarding Adults Awareness Week.
- The group members were involved in a variety of workstreams in 2021-2022 relating to strengthening safeguarding prevention such as:
  - Development of a Housing Awareness Pack for Partners, delivering multi-agency briefings in September 2021 to around 100 people to supplement the information pack;
  - Contributing to 'exploitation of adults and young people events, including a cuckooing' multi-agency learning event to help officers recognise the signs and the difference between exploitation and anti-social behaviour;
  - Using the Domestic Abuse Housing Alliance toolkit in response to domestic abuse and introducing some common standards across the housing sector.
- Safeguarding communications were routinely disseminated to all Housing Forum members via the Safeguarding Lead for Housing, who cascade on to relevant staff within each organisation. This includes the SSAB Latest News bulletin and information in relation to learning and development opportunities. Housing staff have excellent attendance rates at SSAB events.
- Learning from SARs is a standard agenda item at every Housing Forum meeting, with SARs discussed along with linked SSAB documentation. The Forum aims to ensure there is an effective, consistent standard of safeguarding practice across the sector, which is achieved through the format of the Forum and the partnership between Forum members (RP's, Housing Services, Supported Accommodation Providers) and partners (SCC, SSAB).
- Attending meetings remotely, initially due to the pandemic, has been very positive for the Housing Forum, resulting in increased attendance and greater representation across housing providers.



## Salford CVS

- Salford Community and Voluntary Services (SCVS) identified an increase in Safeguarding concerns in 2021-2022 in line with the increase of frontline, face-to-face volunteer activity post-COVID. Their Safeguarding Development Worker supported staff in the use of reflective practice for safeguarding concerns.
- Volunteers and the SCVS team worked with more adults at risk during 2021-2022 and dealt with larger volumes of disclosures of suicide ideation. In response, a Suicide Protocol was developed to support and guide SCVS staff working with volunteers and people using services.
- Improved partnership arrangements were implemented with GMP's Sex Offender Management Unit, to discuss any concerns relating to the background of volunteers and those working in VCSE (voluntary, community and social enterprise) organisations.
- Salford CVS made a positive impact to the safeguarding knowledge and awareness across the voluntary sector in Salford and beyond, during the year, providing 11 adult safeguarding training courses, exceeding their five target, raising Safeguarding awareness to 131 delegates from 56 VCSE organisations. Their Safeguarding Adults training uniquely covered all the essential elements of '6 Principles', 'Making Safeguarding Personal' and the Mental Capacity Act and drew training attendance requests from non-VCSE organisations across Greater Manchester.
- In 2021-2022, SCVS encouraged local VCSE organisations to use Salford Safeguarding Standards as a self-audit tool to help them ensure they have good governance in place and encourage a culture of safeguarding within the VCSE sector.
- The Safeguarding Development Worker designed and delivered an Introduction to Safeguarding Standards Course, with 13 attendees from 11 organisations giving extremely positive feedback.
- During 2021-2022, the SCVS worked with Salford City Council's Housing department to develop the Housing Charter for VCSE organisations who provide support to the homeless community.
- Salford CVS used the published SARs and related training, alongside the SSAB website, to continue with learning and as a valuable source of Safeguarding information for their team/ volunteers. Cuckooing in Salford was and will continue to be a focus for awareness.



## Salford Probation Service

- In 2021-22, the National Probation Service (NPS) implemented a new policy of requesting safeguarding checks be completed before Electronically Monitored Curfews and Home Detention Curfews. Safeguarding training is mandatory, with a completion rate over 95% across Salford.
- The NPS experienced significant resource issues during 2021-2022, particularly in the Qualified Probation Officer grade. To remedy this, 138 trainees have already been recruited to the GMPS region with another cohort to follow in September 2022.
- The NPS looked out for safeguarding issues during home visits during the year and completed domestic abuse checks on all cases, regardless of offence or risk. Serious Further Offence and Domestic Homicide Review training formed the basis of all training policy decisions, which was shared with frontline staff. 'Recognising signs of possible exploitation' staff training was provided and included flagging any concerns immediately to managers and to the appropriate agencies.
- The Think Child Campaign included living with domestic abuse and links to Adult Safeguarding.
- The NPS's person-centred approach involves service users in their own assessments and asks them to complete a self-assessment to identify their perception of their needs and priorities.
- Greater Manchester NPS have a specific 18-25 lead who looks at Transition cases from child to adult, linked to the Constructive Resettlement Profile in custody and safeguarding of adults.
- In 2021-22, NPS introduced a 'blended supervision policy' to help staff to prioritise cases in relation to risk and safeguarding, including use of remote working where the risk is low. People on Probation welcomed this introduction, however, it is reliant on good quality risk assessments.



## HMP Forest Bank

- All new HMP Forest Bank prison officers completed Safeguarding training as part of their initial induction.
- HMP Forest Bank have multi-disciplinary teams on-site, including healthcare and Mental Health practitioners, involved in the care management of residents identified at raised risk of harm to self/others. They have a safeguarding policy and procedure in place, along with other specific policies and procedures for adults at risk including 'Safer Custody' and 'Violence Reduction'.
- To ensure safeguarding effectiveness during the reporting period, HMP Forest Bank completed regular, ongoing audits of prison safety practices, processes and policies and independent compliance monitoring was conducted into practices by the on-site HM Prison and Probation Service Controllers team.

## 11. Salford Care Home Quality Improvement Network (QIN)

The Quality Improvement Network (QIN) was suspended during the Covid-19 Pandemic, however virtual meetings re-started in June 2021. The QIN brings together managers from the services that work with care homes from the Council, CCG, GMMH and Salford Care Organisation as well as the CQC Inspection Manager and has played a key role in driving improvements in this sector.

- As of 1st April 2022, Salford was ranked at 37th out of 150 Local Authorities, a significant improvement from 112th in January 2019.
- The number of care homes rated good remains at 37 and the number ranked as requires improvement remains at five.
- No homes were graded as outstanding or as inadequate.

## 12. Deprivation of Liberty Safeguards (DoLS)

The Deprivation of Liberty Safeguards (DoLS) is a scheme to protect the human rights of Salford's most vulnerable citizens. They apply to people living in care homes or receiving treatment on hospital wards who lack the mental capacity to agree to be there, who are under continuous supervision and control (for their safety and care) and would be at serious risk should they attempt to leave the hospital or home on their own.

The safeguards ensure that any interference with the person's right to liberty under the European Convention on Human Rights meets the following conditions:

- It is in the person's best interests;
- It is necessary to prevent harm to the person;
- It is proportionate to the harm that is being prevented.

More information about DoLS can be found on the [Salford Council website](#).

### DoLS Activity in Salford

In 2021-22, Salford City Council assessed 2,109 applications for DoLS, including 515 cases in which DoLS was already in place and a further DoLS authorisation was requested. This is an increase over the previous year of 12per cent (1,882 applications) but is similar to the level of activity prior to the Covid pandemic (2,143 applications in 2019-2020).

All applications from Salford Royal Hospital continue to be assessed by Best Interest Assessors (BIAs) from the MCA/DoLS team in Salford City Council. This is to avoid the conflicts of interest that would

otherwise arise. In cases where the supervisory body and the managing authority are the same, such as applications from Salford Royal Hospital, the DoLS legislation stipulates that the BIA has to be employed by a different organisation. The assessors from the MCA/DOLS team have the necessary independence in these cases.

The MCA/DoLS team continues to assess most of the applications from other hospitals, and any complex applications from care homes. The team also assesses any applications for renewal of a DoLS authorisation.

The majority of the authorisations continue to be signed off by the MCA/DoLS Team Manager on behalf of the Salford Care Organisation. If the need for DoLS is challenged by the person being detained or by their friends or family, then this is escalated to a Senior Manager or Head of Service.

If there are any challenges to a DoLS authorisation, the MCA/DoLS team follows up with health and social care services to try to ensure that the concerns are addressed. All residents subject to DoLS are offered support from an IMCA who can assist them to challenge the authorisation if they wish. The MCA/DoLS team seek legal advice whenever necessary.

## **Impact of COVID-19**

The Covid-19 pandemic continued to have an impact on the DoLS service in 2021-2022. The restrictions on visits to care homes were eased over the course of 2021 but there was some uncertainty and inconsistency of application of the regulations.

The DoLS team worked closely with colleagues in the public health team, Adult Social Care, funded nursing care etc. to ensure that visiting policies were kept under review. The assessors looked for solutions in cases where the lack of contact with visitors was causing difficulties.

The advice from Government at the beginning of the pandemic was to carry out DoLS assessments remotely, which was withdrawn in August 2021. However, it remained necessary on some occasions to carry out remote assessments, e.g. during Covid outbreaks. The DoLS team's templates for reporting on remote DoLS assessments continued to be used widely across the country and endorsed by the Court of Protection.

The team also maintained contact with the DHSC policy team and the national DoLS leads network. This contributed to the development of policy and good practice guidance.

The availability of Covid-19 vaccines from early 2021 had a significant positive impact on the management of the pandemic, however it also brought about challenges. Best interest decisions had to be made on providing vaccines to Salford residents who were unable to consent to vaccination. Services also had to re-open in a planned and structured way with appropriate risk assessments in place. This was particularly important for residents who were unable to understand the need for Covid-19 protocols such as social distancing.

## **Deprivation of liberty in the community**

The Cheshire West judgment of the Supreme Court in 2014 established that deprivation of liberty could take place in care settings other than hospitals and care homes (where DoLS would be available). These other settings include supported living, adult placement, and occasionally the person's own home, if there is "state involvement" with the care being provided.

Authorisation of deprivation of liberty in the community can only be given by the Court of Protection. The process is more complex and resource intensive than for DoLS, and the law is still unclear in some respects.



Adult Social Care services in Salford continued work to determine the implications of this ruling for service users placed in community settings. Every person in a supported tenancy organised by the Learning Disability team has now been reviewed and a number of cases identified as priorities for Court authorisation. The team has also developed mechanisms to keep the remaining cases under review, as well as respond to new cases e.g. young people whose care management is moving from children's to adults' services.

The risk assessments have been kept under review and the DoLS in Domestic settings work will be incorporated within the broader programme of activity to implement the Liberty Protection Safeguards (see below).

## Joint working with children's services

The MCA/DoLS team has been supporting children's services to understand the implications of the Mental Capacity Act and human rights law as it affects deprivation of liberty.

The MCA/DoLS team manager now attends the legal planning meetings in children's services to advise on any cases where mental capacity or deprivation of liberty may be an issue. Training has also been given to children's services professionals across Salford. Members of the MCA/DoLS team support social workers from children's services with their cases and carry out joint assessments of capacity to share knowledge and promote learning.

The MCA/DoLS team contributed a session on 'The MCA and Young People' to the Greater Manchester Social Work Week programme for 2022. This was very well attended and received by children's and adults' social workers across GM.

As well as support with current cases the MCA/DoLS team is working with colleagues in children's services to help them understand the implications of the Liberty Protection Safeguards (see below).

# 13. Changes to legislation

## Proposed replacement of DoLS by Liberty Protection Safeguards (LPS)

**The Mental Capacity (Amendment) Act received Royal Assent in May 2019. The Act will eventually replace DoLS with a new scheme of Liberty Protection Safeguards (LPS). This will apply to anyone aged 16 and upwards who lacks capacity to make decisions about their care, and whose support plan includes restrictions that amount to a deprivation of liberty.**

The Department of Health and Social Care had originally planned to introduce LPS in October 2020 and then in April 2022, but this has been delayed due to the Covid-19 Pandemic.

In March 2022 the DHSC launched a consultation on a revised MCA Code of Practice which includes the LPS Code of Practice which has led to extensive debate nationally. A further timetable for LPS will be announced by the DHSC once it has had the opportunity to consider the consultation responses.

The Salford LPS steering group are overseeing the implementation of LPS on behalf of Salford. A Principal Manager LPS role has been created to lead and support this work.

# 14. Moving forward for 2022/2023

**Good progress has been made in achieving some of the aims and objectives set out in our strategy for 2021-24, however other areas have been more challenging.**

Over the next 12 months, we will focus on the following areas:

- Launching our new multi-agency safeguarding policy and procedure.
- Trying to evidence the impact that actions and learning have had on practice and safeguarding arrangements within Salford, across the workforce but most importantly, for the people of Salford. This work has started by data being collected and presented to senior leaders regarding the themes from all the reviews across the partnership.
- Working with Adult Social Care, GMMH and Mind in Salford to improve how we obtain feedback of Salford residents' safeguarding experiences and really strengthen the voice of the adult informing what we do.
- Strengthening the partnership and connectivity between the SAR and Serious Incident process and Coronial Proceedings to try work effectively and prevent duplication within the system.
- Continuing to strengthen our communications activity, particularly in relation to diverse groups and communities.
- Continuing to share learning from SARs
- Continuing our programme of bite size briefings and other online learning events due to the feedback received.
- Working with partners to respond to priority areas such as exploitation and domestic abuse and older people.

