

Record of discussion, decisions, and actions for the Salford Safeguarding Adult Board (SSAB)

Date	12 th June 2024
Time	9.30am until 12.00pm
Venue	Ms Teams
Chair	Francine Thorpe
Minute Taker	Hilary Byles
Agenda planned by	Jane Bowmer/Francine Thorpe

Item 1 – Welcome, Introduction and Apologies

Introductions were made and apologies noted. FT welcomed everyone to the meeting.

Item 2 – Minutes/Action Log

Minutes from March 2024 SSAB were agreed. A slight spelling amendment to the minutes was made under the discussion about Right Care Right Person; ‘Quality Impact Assessment’ was amended to ‘Equality Impact Assessment’.

The action log was discussed and updated.

Item 3 – Business Manager’s Update

JB went through the headline information from the document distributed with the meeting minutes.

Comments/Questions from the Board:

A discussion took place between board members. Key points:

- It was advised that Safeguarding Adult Review (SAR) /Domestic Homicide Review (DHR) Susan will be published imminently.
- There is a new SAR taking place and as part of the Terms Of Reference, panel members will be reminded of the expectations when draft SAR reports are taken through internal governance, prior to being presented to the SSAB.
- The value of audit outcome reports to the SEG (Safeguarding Effectiveness Group) was acknowledged and wider participation with multi agency audits was encouraged to avoid the future duplication of work.

Equality and Diversity Audit

The next audit will be focusing on Equality and Diversity in Salford Safeguarding – a key feature of this will be a survey sent out to partner agencies. In the survey, the following topics will be covered:

- Recognising equality characteristics within Safeguarding Adults
- Discriminatory Abuse
- How people are protected against discrimination
- Recognising unconscious bias and discrimination in practice
- Use of Interpreters
- Learning from SARS

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Sharing of the Outcome Reports

The question was posed whether the outcome reports from the quality assurance audits could be shared across the wider workforce, possibly across GM and published on the SSAB website.

It was agreed that the 7-minute briefings on the outcome reports should be published on the SSAB website.

Item 4 – SSAB 2023-2024 Annual Report

The SSAB Annual Report has now been published on the SSAB website. JB will be presenting it to the Health and Wellbeing Board, The Salford Safeguarding Children's Partnership (SSCP) and the CSP (Community Safety Partnership). The Communications Team will be producing a PDF version for anyone who would like to request one.

Item 5 – Voice of the adult – feedback of lived experience

As part of the standing agenda items, JB gave feedback of lived experience of Safeguarding to the Board. JB gave an example of the hospital experience of a Deaf lady who uses British Sign Language. Due to communication difficulties, the lady did not feel informed whilst receiving her care. This has been shared with the SSAB subgroups and will feed into the Equality and Diversity audit.

Comments/Questions from the Board:

It was agreed that senior leaders in partner organisations should be informed of any relevant feedback in a timely way by their safeguarding representatives.

Healthwatch fed back that they have been working with the d/Deaf community in Salford as part of their Silent Voices work. As a result of this work, the NCA had provided assurance that there was an increased number of BSL interpreters available on the contact list and staff having training which included training about working with Deaf patients.

Item 6 – Areas of Assurance - GMMH

GMMH gave a presentation on Trust Improvement within GMMH in response to the allegations about the care of treatment of patients at Edenfield. Following incidents at Edenfield, the Trust was placed into segment 4 of the system oversight framework, and evolved into the national recovery programme in response to these allegations. GMMH have been working closely with local and national partner organisations to ensure the safety of service users and make required improvements.

The SSAB has previously received an update from GMMH on these issues and this presentation provided assurance on progress.

7 – Areas of Assurance – NHS GM Integrated Care Board

This update was in response to the recent announcement of the enforcement undertakings of the ICB. FT asked if there are any links to safeguarding assurance within this process.

The GM ICB representative advised the ICB were placed in segment 3 of system oversight framework. This led to the ICB being placed in enforcement undertakings. This was in

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relation to finance and quality governance. Currently a system improvement plan is still being worked through at the board. This plan is yet to be agreed so she suggested that this may need to be brought back to a future meeting for an update.

Comments/discussion from the Board:

FT noted the finance issue has been on the risk register for a while in terms of the financial support to the SSAB. MW suggested that this risk needs to be re-written. She is happy to discuss this when discussing risks later in the meeting.

EW then gave presentation giving an update on the work of the delivery groups at NHS GM.

Item 8 – Areas of Assurance – Northern Care Alliance (NCA)

FT welcomed the NCA representative to the meeting and asked that he provided an overview in relation to progress since their last CQC inspection to provide assurance to the Board on any key issues.

DT provided a verbal update in relation to the NCA and Salford in particular.

Comments/Discussion from the Board:

DT noted that the majority of actions that were assigned by the CQC inspection have been signed off.

A range of improvement projects were highlighted including Enhanced Patient Observations and the Dementia frontrunner programme; an Admiral Nurse at Salford supported by Dementia UK. This nurse has made a huge difference to direct work with dementia patients.

Item 9 – Areas of Assurance - Probation

The Probation representative shared a presentation (included with the minutes) which detailed Changes to Probation.

There have been three major changes to probation policy, and this is not likely to change until after the general election. These changes were expounded upon in the presentation as follows:

- End of Custody Supervised License (ECSL)
- Fixed Term Recall
- Probation

The Probation representative explained the current situation is reactionary to the prison overcrowding crisis and it is not expected these measures will be in place for a long time. DB assured the Board that the service will continue to recall a high rate in Salford, due to risk information non-compliance, and this is the right thing to do as it protects victims and the public. DB noted that the assurance is that they will continue to recall at the rate they need to, and they will continue to work with victims to ensure their safety as much, as possible within local government policy.

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Item 10 – Joint Communication and Engagement Strategy & Overview of the Communications Plan for 2024/2025

MH advised there is a Joint Communications Strategy shared with the meeting papers, that was put together by the Joint Communications group with the SSCP (Salford Safeguarding Children Partnership), SSAB and the CSP (Community Safety partnership).

MH summarised the Joint Communications Strategy document and asked if the Board were happy to approve it. The Joint Communications Strategy was approved with the caveat that if the learning strategy needs to be amended in a future iteration then this will be the case.

MH noted that because of challenges faced, a Forward Plan for Communications has been created, this plan has been included with the paper.

The forward plan was also agreed by the board.

Item 11 – Agreed information to be shared with other Boards/Partnerships and Subgroups

FT noted that taking information to the joint GM Business Managers and Chairs network had already been discussed.

Item 12 – Risk Register

It was agreed the two risks relating to the ICB need to be re-written and the master risk register updated accordingly.

In relation to the financial risk relating to ICB financial contributions to the SSAB, it was agreed to note the broader risk about financial contribution of partners to the board. This will be re-written and board members will be contacted for comment.

Item 13 – AOB

No other business was raised.

FT thanked everyone for their contributions and attendance and advised that the next meeting will be held in September 2024.